



Mobility Management

BEN HERBERT

The Vision

“New Hampshire envisions an integrated system of safe, reliable, and sustainable transportation options that allow residents to maintain independence and participate in work and community life no matter their age or ability”.



The Mission

“The mission of the New Hampshire Mobility Management Network is to improve the coordination, capacity, accessibility, quality, and sustainability of mobility services statewide.”

The Principles

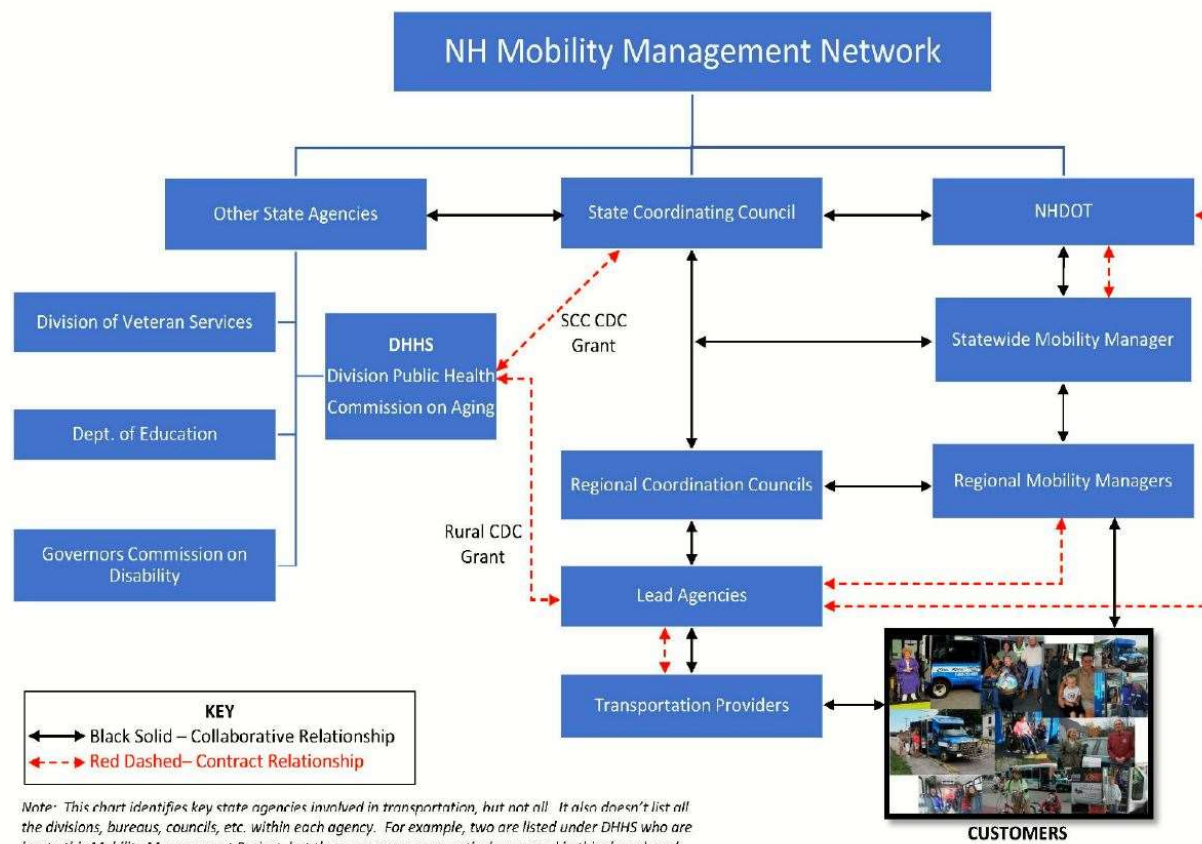
Prioritizes customer needs and the meeting of these needs through a coordinated use of providers.

Improves specialized transportation for veterans, older adults, disabled, and low-income.

A “family of services”.

A network of providers, customers, planners, and stakeholders work together.

A customized approach.



State Coordinating Council



Develop, implement, and provide guidance for the coordination of community transportation options within New Hampshire



Set statewide coordination policies for community transportation, establish community transportation regions, encourage the development of regional coordination councils, assist other regional efforts as needed, and monitor the results of statewide coordination.



Approve the formation of regional coordination councils and the selection of regional transportation coordinators.



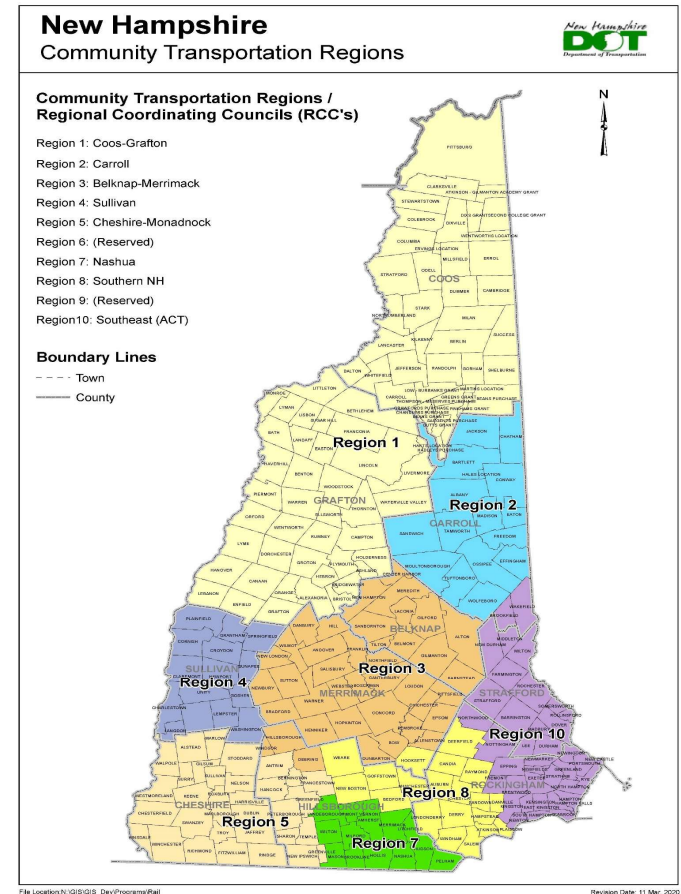
Solicit and accept donations for funding to implement and sustain community transportation

Regional Coordinating Councils

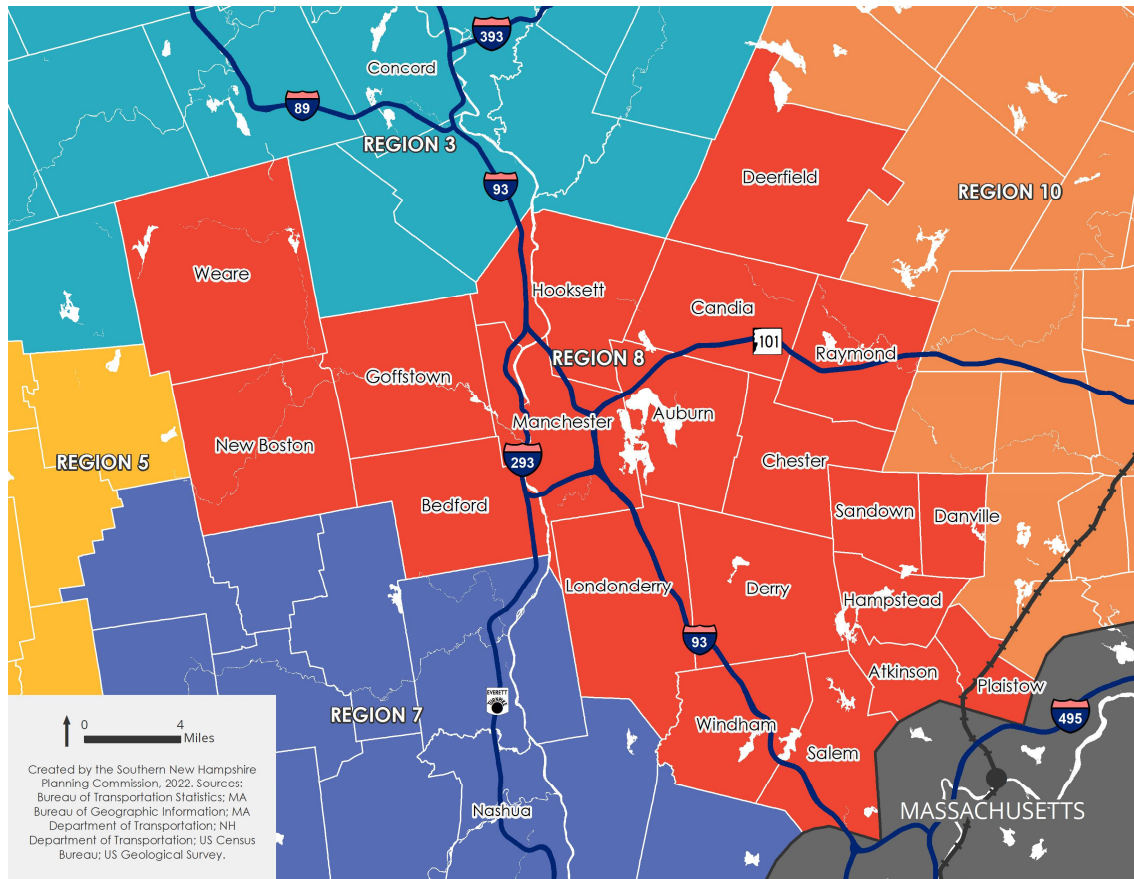
Facilitate the implementation of coordinated community transportation in the region

Encourage the development of improved and expanded regional community transportation services

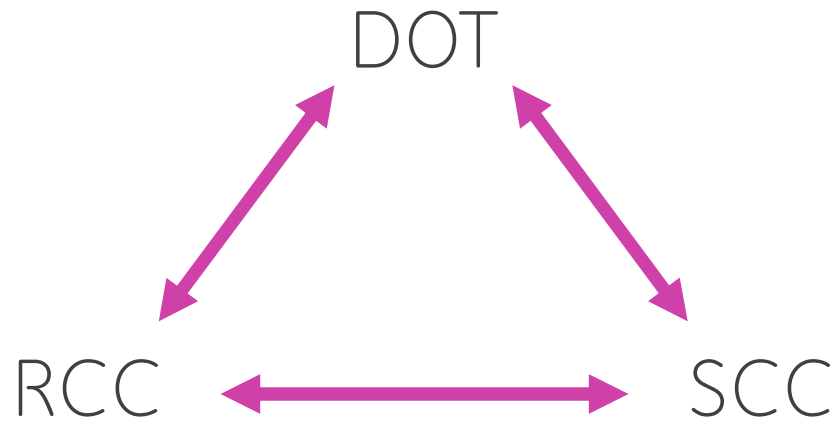
Advise the SCC on the status of community transportation in the region



Region 8: Greater Manchester- Derry-Salem



Coordination between DOT, SCC, and RCC



Lead Agency

Direct supervisor of the regional
Mobility Manager

RCC Chair is the primary point of
contact for the Mobility Manager at
the RCC level



SNHPC

Roles for the Mobility Manager

Regional Service Delivery (Customers)

Regional Coordination (Providers)

Capacity Building (System)

Statewide Planning, Coordination, and Capacity Building
(Connecting the Regions)

Roles for the Mobility Manager: Regional Service Delivery



Customer-Centered



D.E.I.



Inventory



Outreach

Roles for the Mobility Manager: Regional Coordination

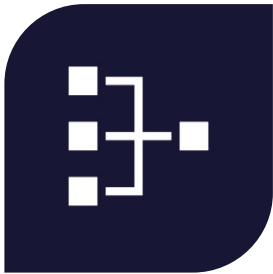


Partnerships



Coordination

Roles for the Mobility Manager: Capacity Building



Organizational
Infrastructure



Funding



Needs
Assessments



Evaluation



Build
Relationships

Roles for the Mobility Manager: Statewide Planning, Coordination, and Capacity Building



Network
Coordination



Participation



Implementation

Thank you!

BENJAMIN HERBERT, MOBILITY MANAGER

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