



Mobility Management Update – Nov. 2022

Ben Herbert, SNHPC, Region 8 Mobility Manager

Mobility Management is...



**A CUSTOMER-
BASED
APPROACH**



**A FACILITATOR
FOR
COORDINATION**

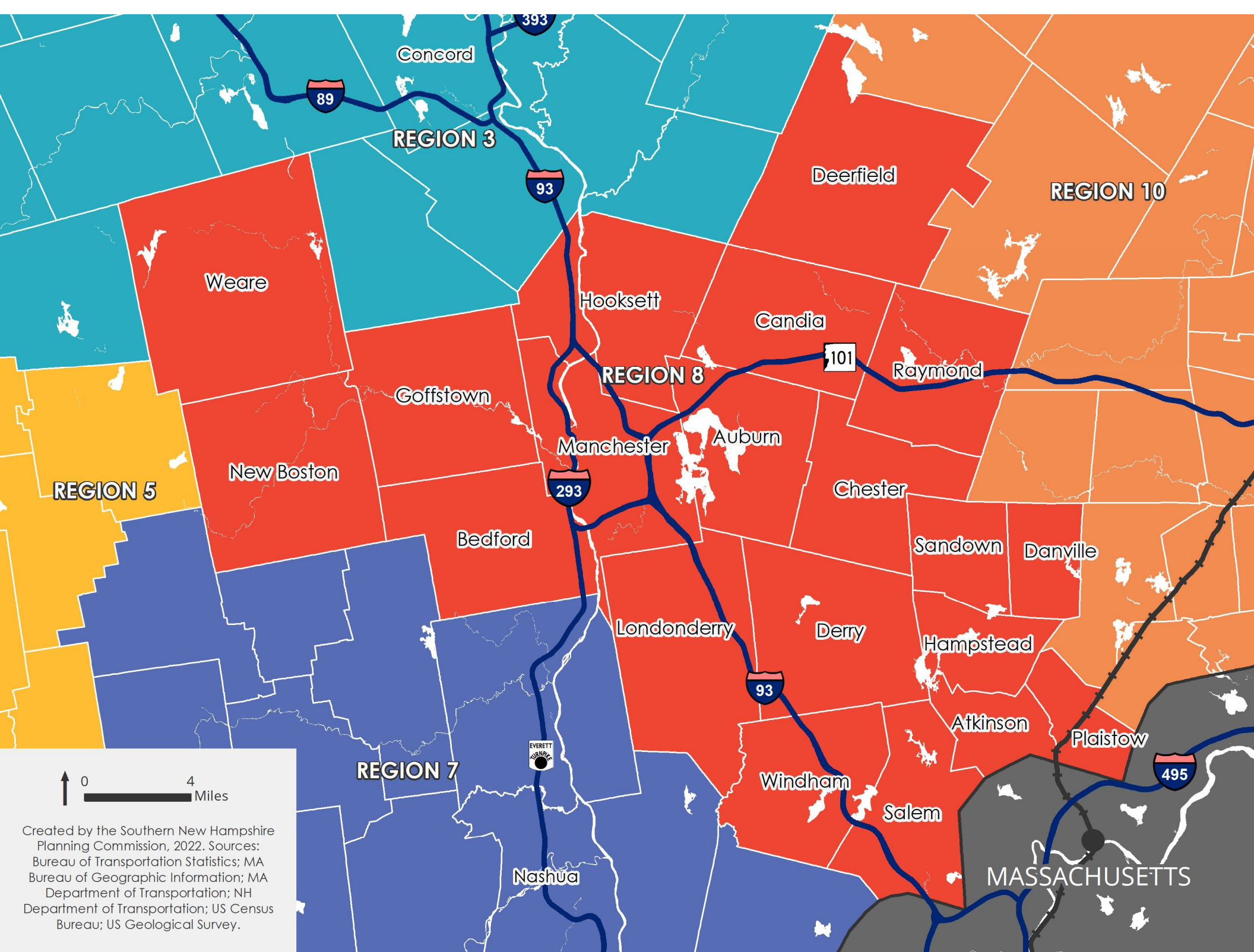


**A SOCIAL
WORKER FOR
TRANSPORTATION**

Maintaining Independence



- **Medical Appointments**
- **Prescriptions**
- **Groceries**
- **Recreation**
- **Employment**
- **Socializing**



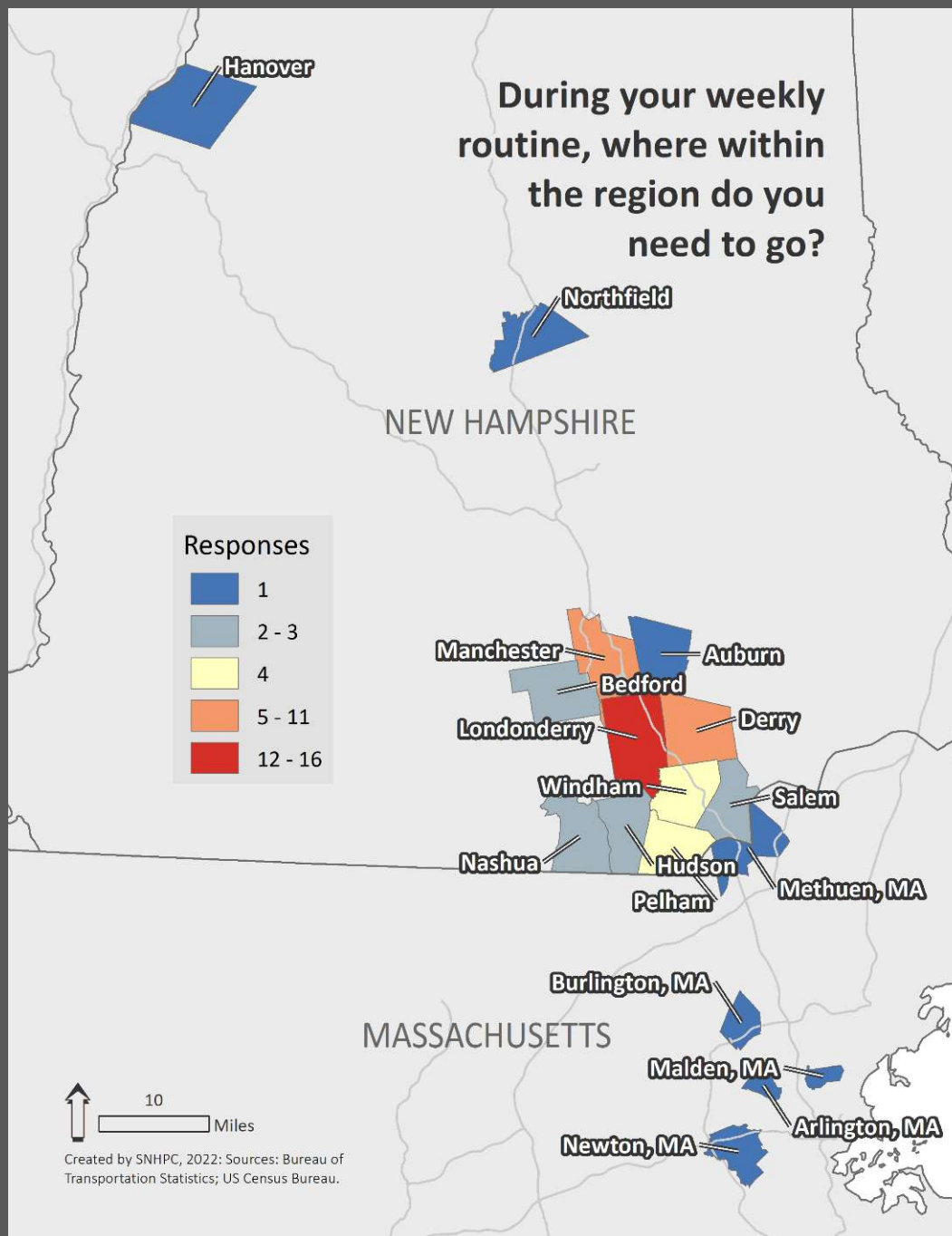
Created by the Southern New Hampshire Planning Commission, 2022. Sources: Bureau of Transportation Statistics; MA Bureau of Geographic Information; MA Department of Transportation; NH Department of Transportation; US Census Bureau; US Geological Survey.



2022 Londonderry Senior Expo

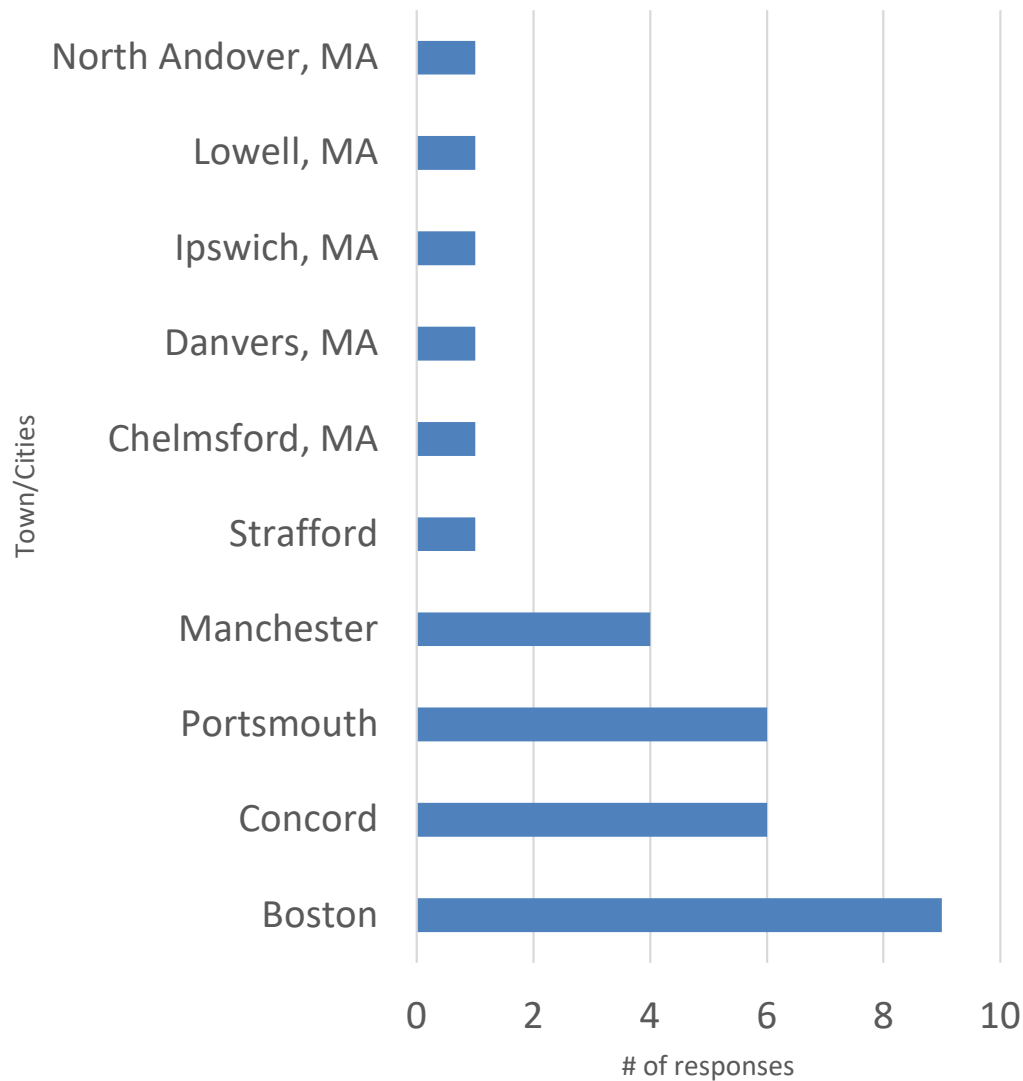
- Surveyed attendees on their transportation needs
- 21 participants
- 90% live in Londonderry





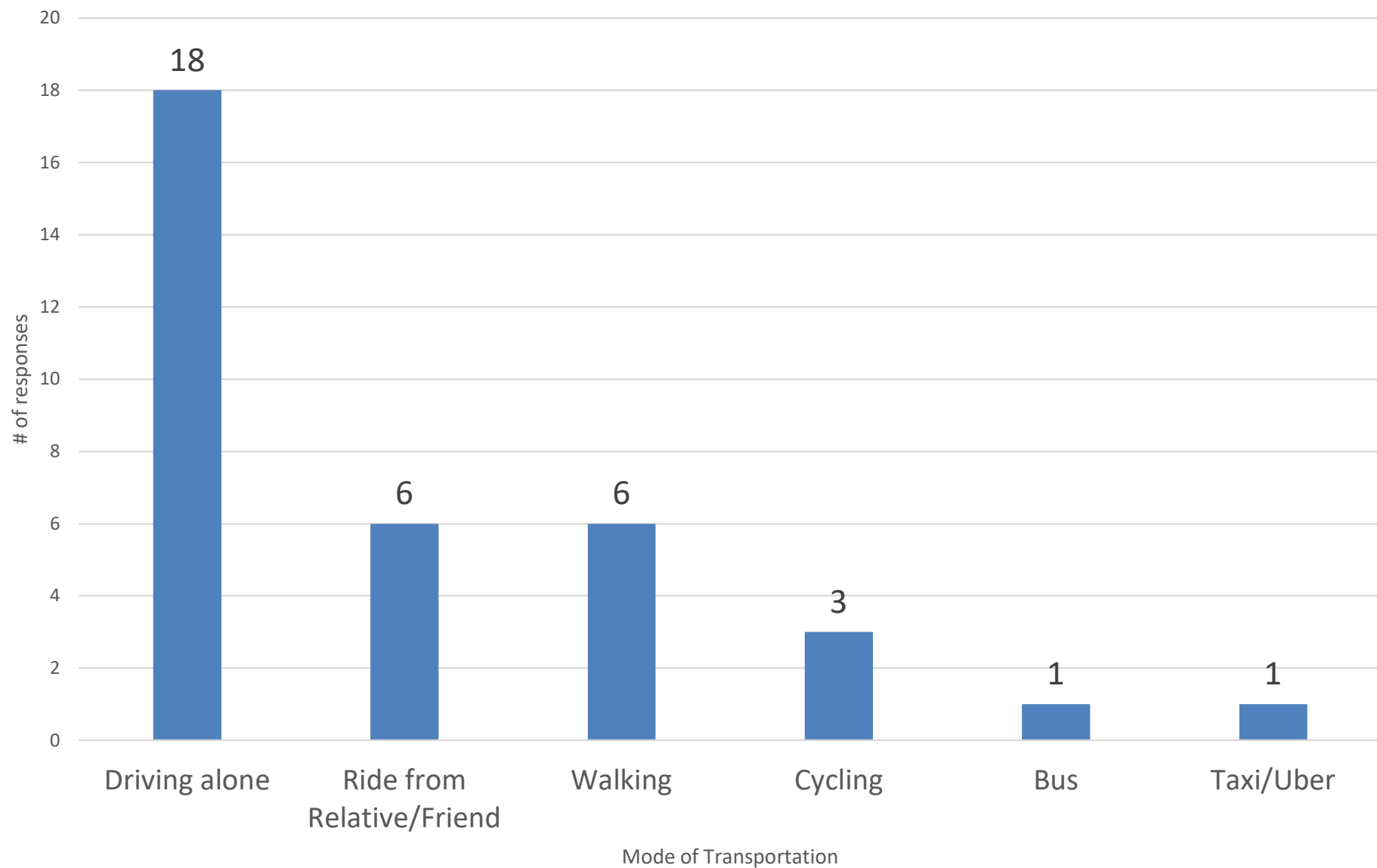
- Most common destinations
 - Londonderry – 76%
 - Manchester – 53%
 - Derry – 43%
 - Pelham – 19%
 - Windham – 19%
- Farthest destination
 - Hanover (~87 miles)
- 3 respondents travel to Mass.

**Outside of your weekly routine, are there other places you'd like to go?
Select all that apply.**

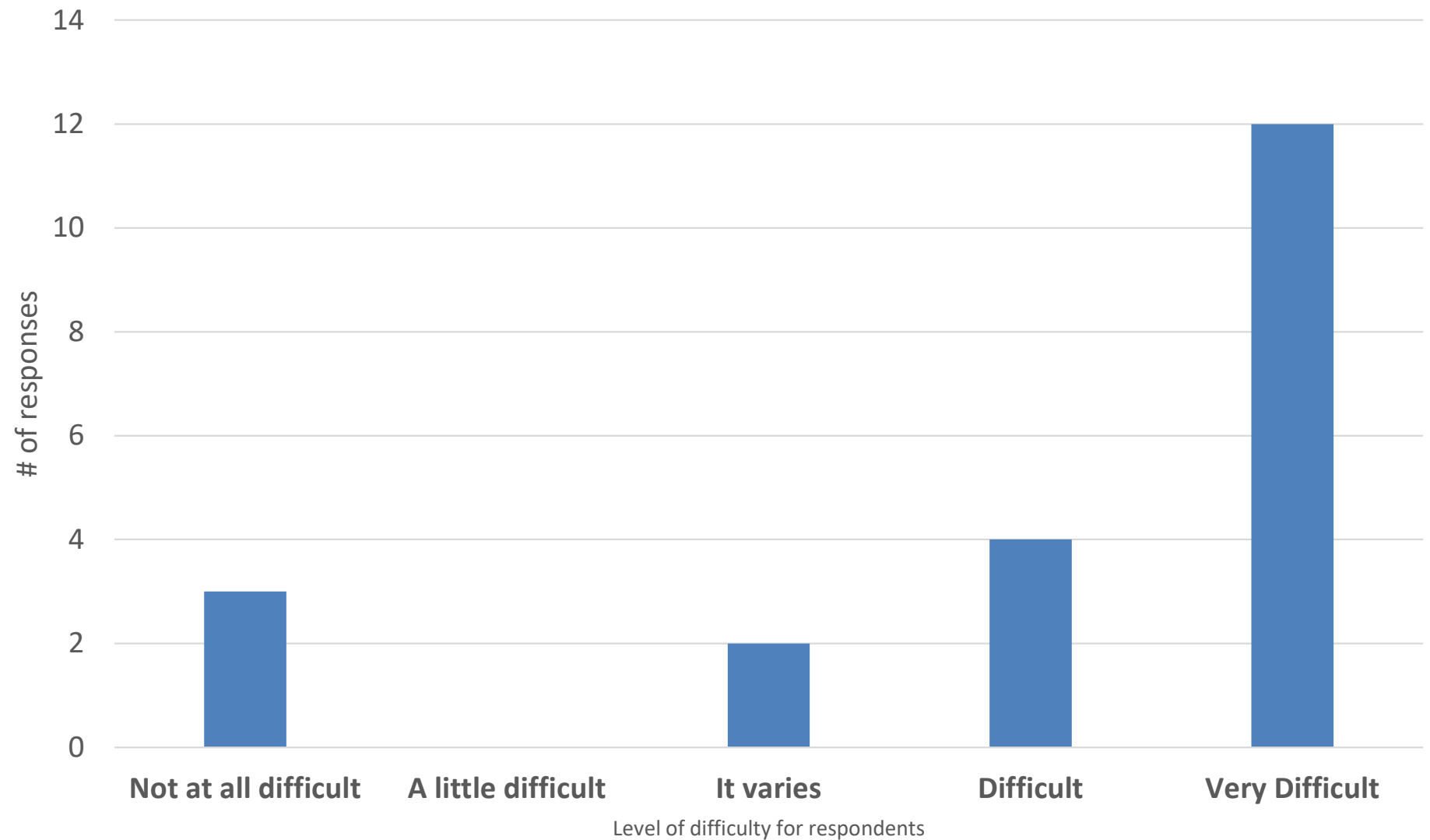


- Most popular destinations
 - Boston – 47%
 - Concord – 32%
 - Portsmouth – 32%
 - Manchester – 21%
- Mass more popular than NH

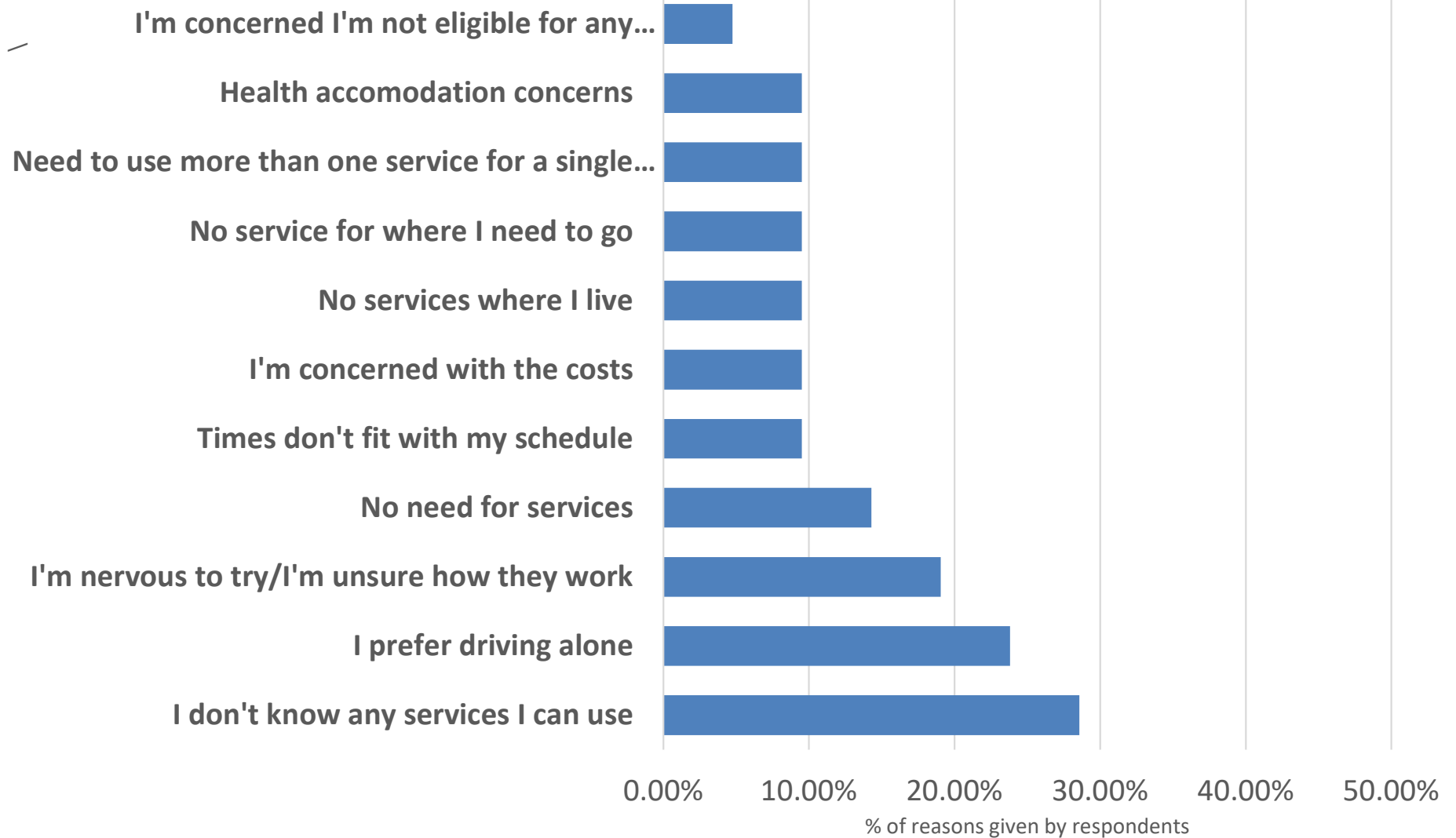
What type of transportation do you use for daily your daily routine?



Without your own car, how difficult is it to get where you need to go?



If you have considered using community transit options, why haven't you?



Which services have you used?



2 responses



1 response



1 response



1 response

Quarterly Newsletter



CHECK OUT SNHPC'S NEW TRANSPORTATION WEBPAGES!

If you provide transportation service, or you're interested in learning more about services in the region, check out our new webpages! Within a few clicks you will find multiple resources for information related to transportation and mobility management within the Greater Manchester-Derry-Salem area.



Mobility Management

The goal of mobility management is to link transit services to historically disadvantaged individuals. Check out this resource to learn how transit services are being coordinated in the region.

Community Transportation

A hub for all transportation services provided in the region.

Volunteer Driver Programs

Learn about the variety of VDPs available in the region, as well as the positive impact they make on communities.

WHAT'S IN THIS NEWSLETTER?

- Meet Your Mobility Manager
- Londonderry Senior Expo - Transportation Needs Survey Results
- Info on the Region/Upcoming Events

COMMUNITY TRANSIT PARTNERS



- 360 SHS (Seniors Helping Seniors)
- Atkinson Elder Services
- Community Caregivers of Greater Derry
- Disabled American Veterans NH
- Easterseals New Hampshire
- Friends Program
- Future in Sight
- Granite State Independent Living
- Greater Salem Caregivers
- Meals on Wheels of Hillsborough County
- Manchester Transit Authority
- Rockingham Nutrition and Meals on Wheels
- Sandown Senior Affairs Transportation Program
- The Caregivers

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Herbert, Region 8 Mobility Manager
...ing and community
...als who are disadvantaged.

...advantage due to a lack of

...services rather than duplicating

...dead zones' for transportation
...ortation services.

...ver programs address the

...en services to increase

2

1,161	Auburn	457
1,050	Atkinson	343
1,004	Chester	143
573	New Boston	80
482	Sandown	70



Resource Committee held Expo at Londonderry High School from the Police and Fire Department and other organizations that well over 100 attendees.



loads/londonderrysenior

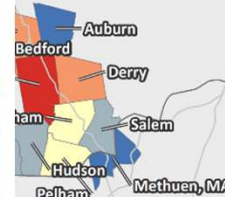
committee

Volume 1 - December 2022

...your weekly
...where within
...region do you
...need to go?

thfield

RE



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...use for daily life?

86%



75%

...would it be to go

57%

19%

Difficult

Very Difficult

...community transit

us to

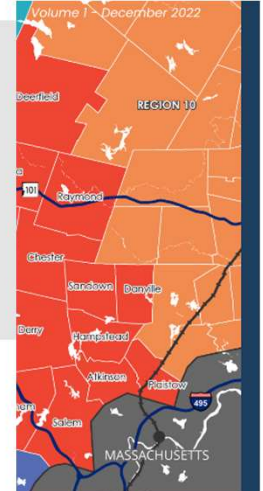
are

work

I don't need any services

6

14%



UPCOMING EVENTS

Coordinating Council Meeting
23, reach out for more
SNHPC/Hybrid

Coordinating Council Meeting
3:30pm, GSII/Hybrid

CONTACT

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Mobility Manager
Planning Commission
1000 North Main Street, Manchester, NH, 03102
snhpc.org | (603) 669-4664 x308

UPDATES IN MOBILITY MANAGEMENT

**Region 8: Greater
Manchester-Derry-Salem**

December 2022

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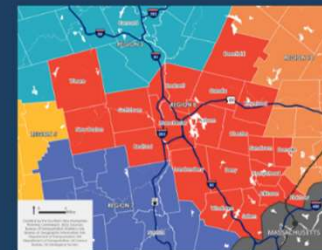
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COMMUNITY TRANSIT PARTNERS



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MEET YOUR MOBILITY MANAGER!

My first four months as mobility manager has brought me many positive experiences. I've met with several transit providers and human service organizations to identify their needs, challenges they face, and ways that a mobility manager can support them. I also had the pleasure helping many individuals in the region find transit services to accommodate their needs. The webpages we built are an accomplishment themselves, and will periodically be updated with more content in the future. All of this work was a team effort with SNHPC staff and mobility managers throughout the state. Working with this newfound perspective, I've set six goals for working with transit and human service providers, and to help improve the quality of life for all Granite Staters.



Ben Herbert, Region 8 Mobility Manager



ADVOCATE Become an advocate for more funding and community transportation options, and for better treatment of individuals who are disadvantaged.



GET CREATIVE New Hampshire is at a disadvantage due to a lack of infrastructure and funding. Creativity and innovation is key.



BRING VARIETY Introduce a variety of services rather than duplicating existing ones.



IDENTIFY NEEDS Identify geographical "dead zones" for transportation and disadvantaged populations who lack access to transportation services.



RECRUIT Help transit services and volunteer driver programs address the shortage of drivers.



COORDINATE Facilitate coordination between services to increase awareness of services and improve efficiency of operation.

DATA SNAPSHOT

Total amount of Medicaid Trips for FY2022

Manchester	78,113	Goffstown	3,168	Danville	1,161	Auburn	457
Derry	10,523	Bedford	2,663	Windham	1,050	Atkinson	343
Salem	6,268	Hooksett	1,679	Deerfield	1,004	Chester	143
Raymond	4,721	Plaistow	1,537	Hampstead	573	New Boston	80
Londonderry	3,525	Weare	1,404	Candia	482	Sandown	70

2022 LONDONDERRY SENIOR EXPO

Transportation Needs Survey Results

On Sunday, October 16th, the Londonderry Senior Resource Committee held their first annual Londonderry Senior Informational Expo at Londonderry High School. The event provided community information from the Police and Fire Departments, Town Staff, local businesses, and all other organizations that serve as a resource for older adults. The event had well over 100 attendees.

At the event, I surveyed attendees on their transportation needs for. The purpose of the survey was to learn about transportation needs for individuals who are unable to drive themselves, and to learn about awareness and utilization of existing transportation services. 21 individuals participated in the survey. Provided in this article is a snapshot of their responses.

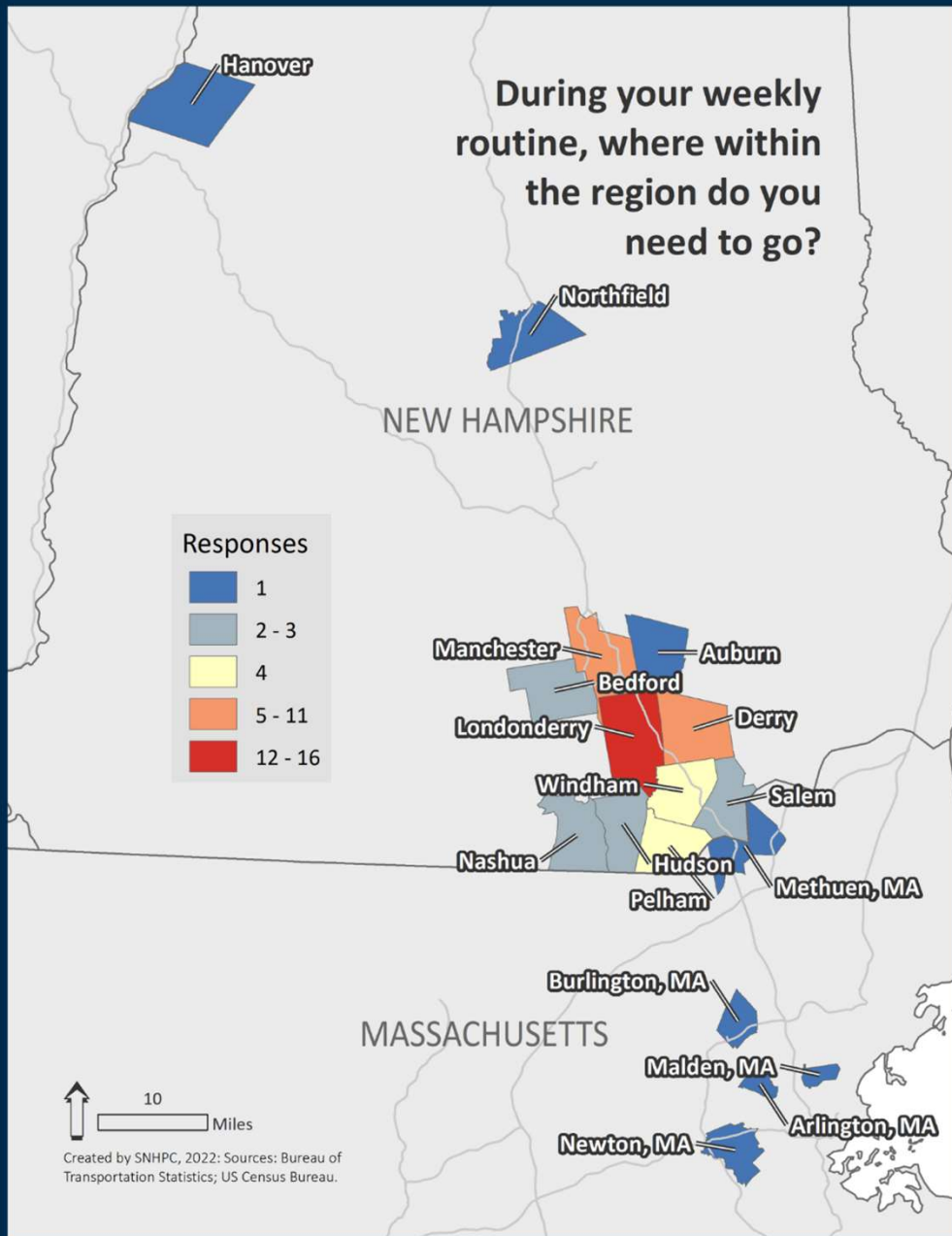


To read the full survey report, visit:

https://www.snhpc.org/sites/g/files/vyhliif5006/f/uploads/londonderrysenior_exposurveyreport.pdf

Londonderry Senior Resource Committee:

<https://www.londonderrynh.gov/senior-resources-committee>

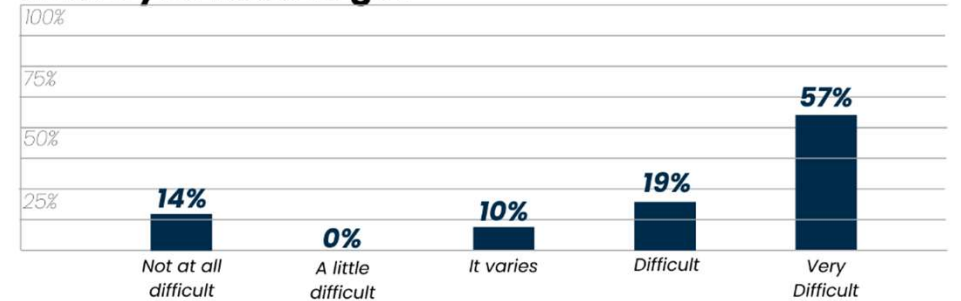


What type of transportation do you use for daily life?

Respondents were allowed to select multiple answers

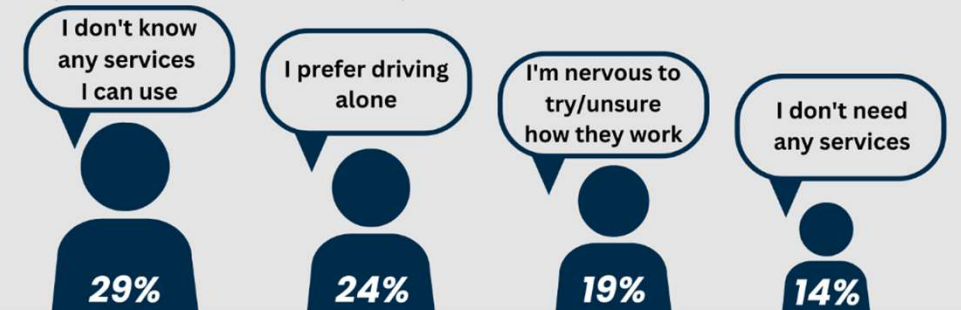


Without your own car, how difficult would it be to go where you need to go?

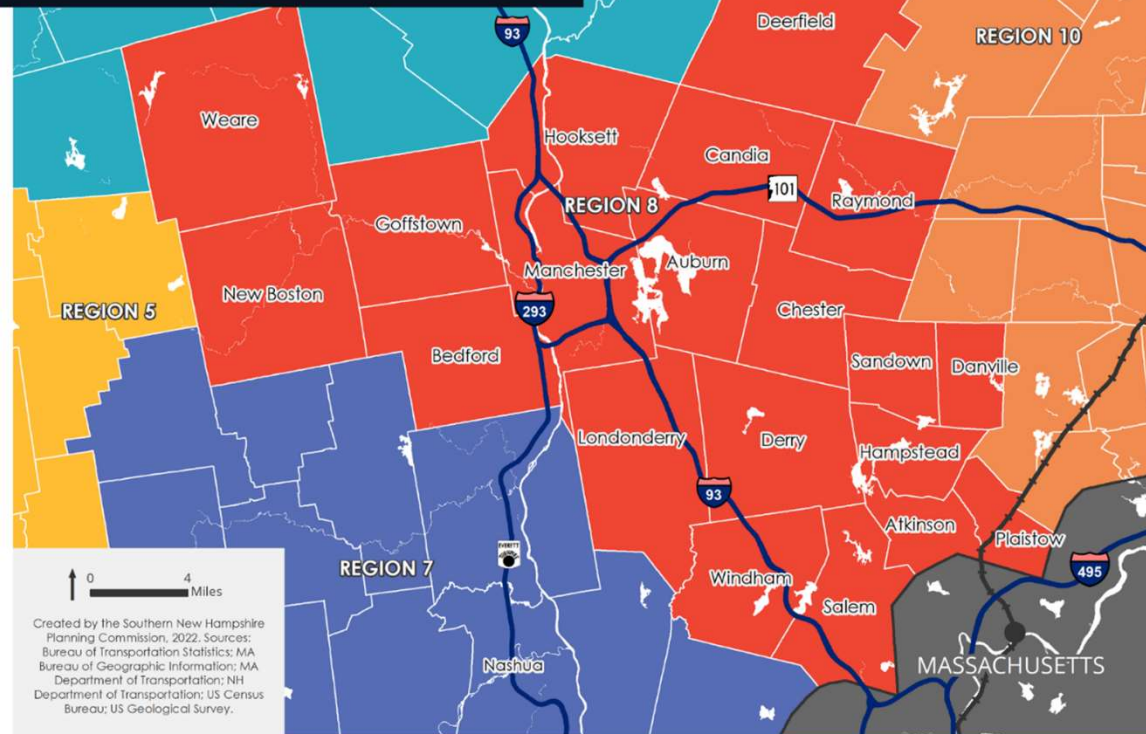


If you have considered using community transit options, why haven't you?

Respondents were allowed to select multiple answers



ABOUT THE REGION



The Region 8 Coordinating Council serves 350,000+ New Hampshire residents throughout areas of Hillsborough, Rockingham, and Merrimack Counties. Municipalities in this region include: **Atkinson, Auburn, Bedford, Candia, Chester, Danville, Deerfield, Derry, Goffstown, Hampstead, Hooksett, Londonderry, Manchester, New Boston, Plaistow, Raymond, Salem, Sandown, Weare, and Windham.**

The RCC meets at SNHPC in the William B. Herman Conference Room. These meetings are open to the public and you can attend in-person or virtually. Visit snhpc.org for more information.

UPCOMING EVENTS

Regional Coordinating Council Meeting

February 2023, reach out for more information, SNHPC/Hybrid

Statewide Coordinating Council Meeting

1/5/23, 1:30–3:30pm, GSIL/Hybrid

CONTACT

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Thank You!

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