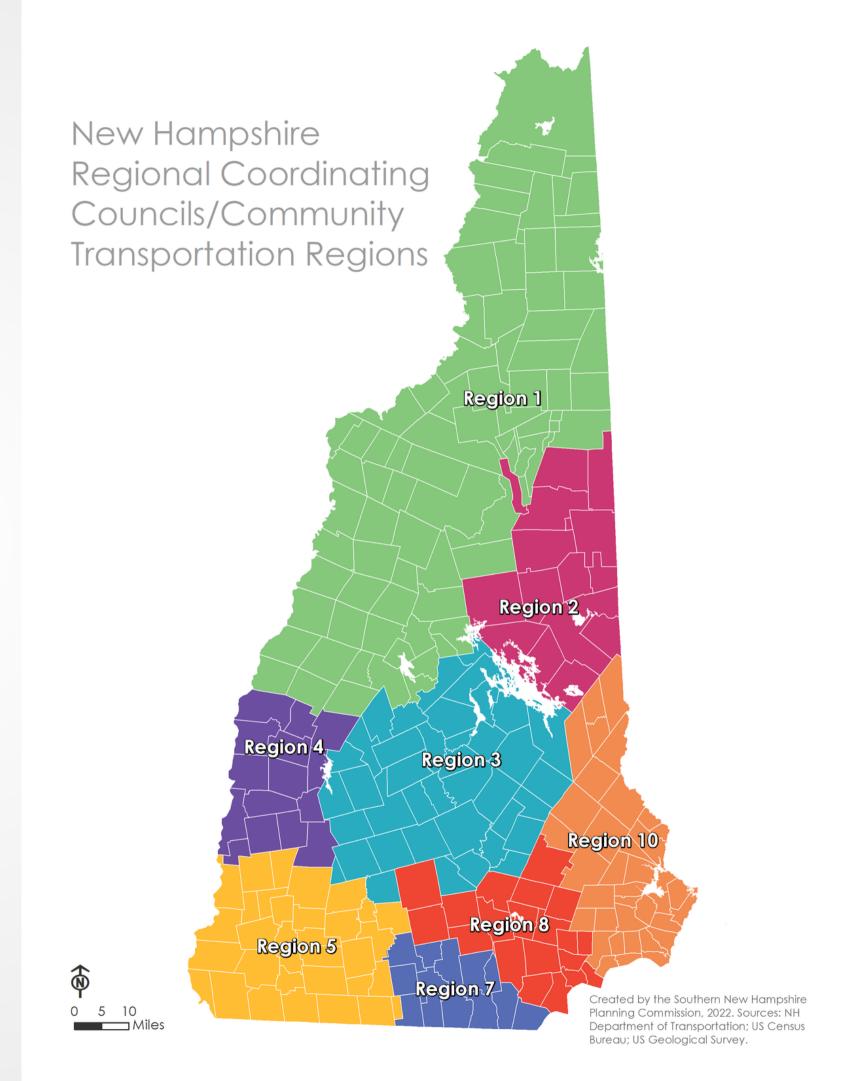
Mobility Management:
A Year in Review

Ben Herbert Regional Mobility Manager Region 8



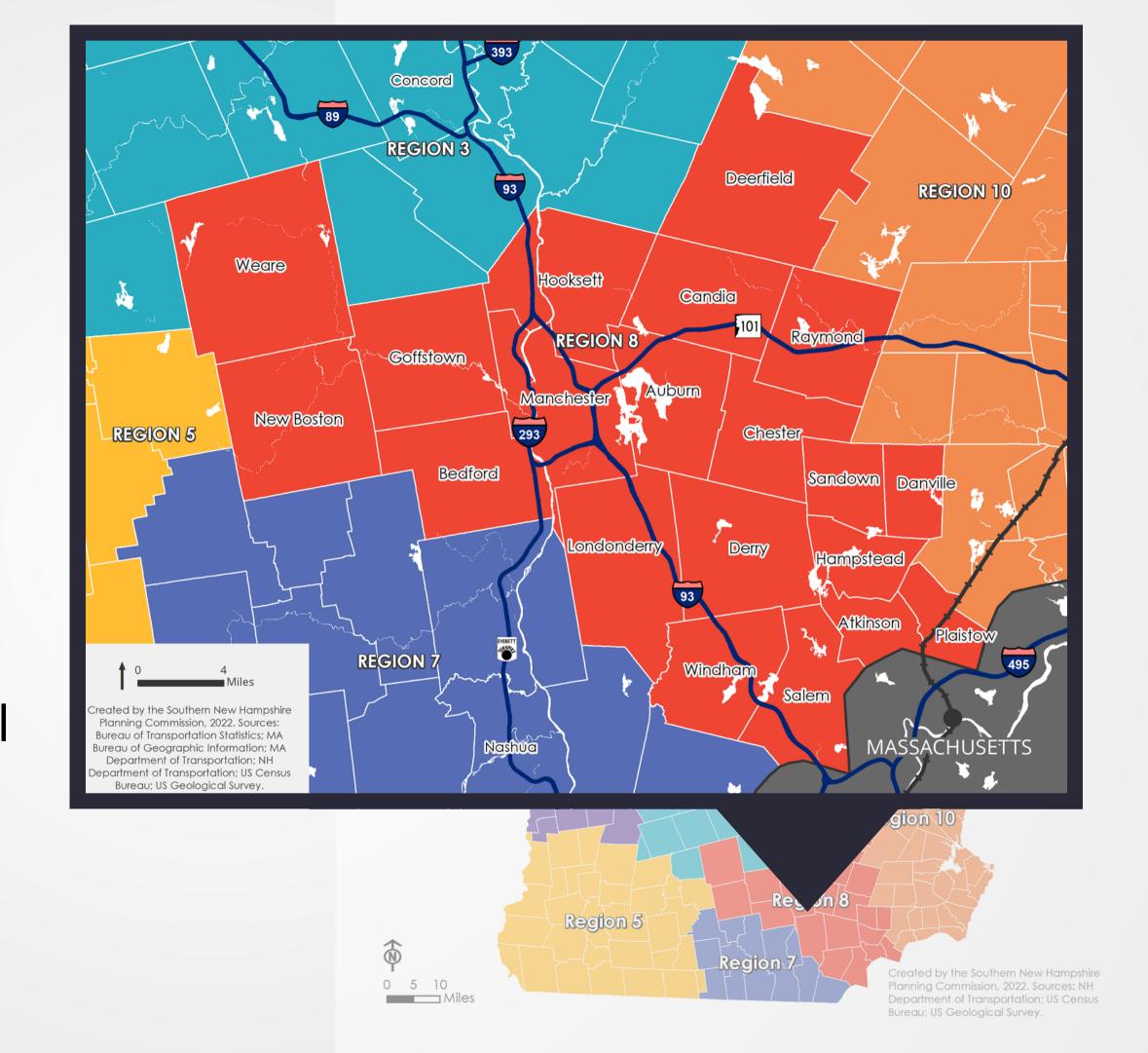
Background

- 8 regions with a dedicated regional mobility manager.
- Mobility managers
 work with the
 regional
 coordinating council
 for each region.

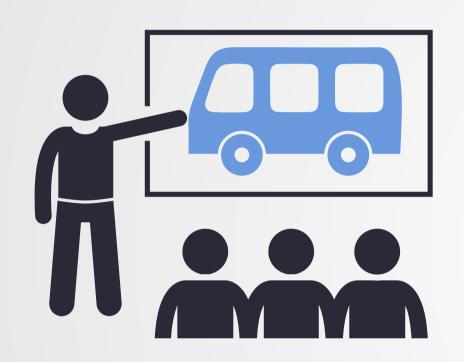


Background

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- I serve region 8.



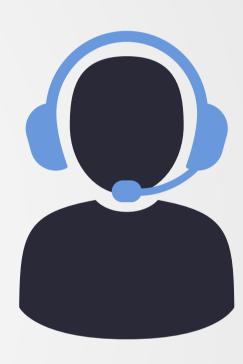
What Is Mobility Management?



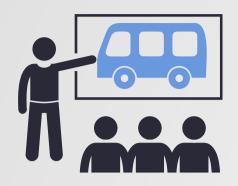
A champion for community transportation



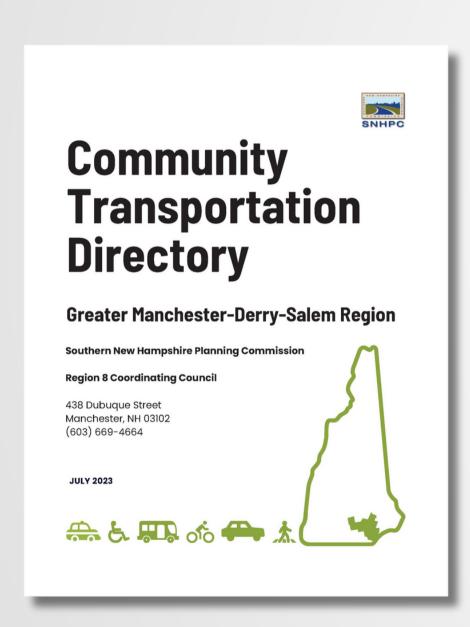
A network builder



A social worker for transportation

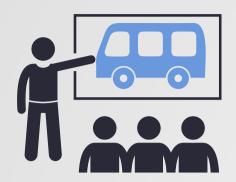


A champion for community transportation



Updated Regional Transportation Directory

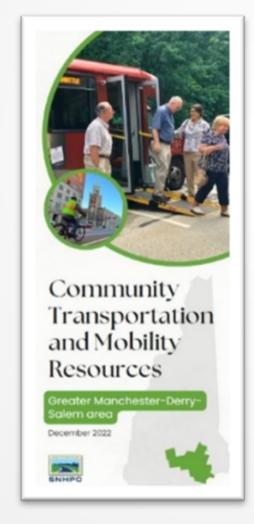
- First update in 6 years
- 26 transit services highlighted
- Information provided for 20 communities
- Available online



A champion for community transportation

Outreach materials distributed





Brochures

TRANSPORTATION IN American Cancer Society - Road to Recovery Volunteer driver program for individuals that need transport 1-800-227-2345 cancer.org Volunteer driver program. Rides for medical appointments, grocery shopping and essential errands. Service (803) 824-8388 up. 6427 | day or **Future in Sight** Volunteer driver program for visually impaired individuals. Provides rides for medical appointments, grocen shopping, and peer support groups. Must apply as a client before requesting a ride. Schedule at least 1 week **Granite State Independent Living** enroil as a client before requesting rides. \$2/mile and \$22/hour. 2 weeks advance notice requested for (800) 410-8504 | gall.org Veterans Transportation Service Brings veterans to VA appointments in Manchester, Veterans who are eligible for VA health care benef For more information on transportation, or if you're struggling to find a ride, contact Ben Herbert, Regional Mobility Manager, at

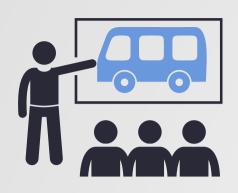
MOBILITY MANAGEMENT Served Southern NH This Past Year (2022-2023) For those who are unable to drive themselves, getting around their community and meeting their essential needs can be challenging. How will they get to their medical appointments or grocery stores? This is an issue Granite Staters face every day, and its a growing problem residents and service providers will face decades to come. Manchester Health Dept., they were able to get a ride to her appointment. Now that she knows how easy it is, she will keep using his is where mobility management comes in In Sandown, the daughter of an older gentleman needed transportation to Boston for her father's medical appointment. He was relying on his family for rides, so all of them were looking for a new mode of transportation. After working with volunteer driver programs provided by both the town of Sandown and the American Cancer Society, the daughter was happy to learn that both were able to accommodate rides for her father. Mobility management is a new, innovative approach to transportation that can be broken down into two parts. As a social worker for transportation mobility managers connect people to the transportation options that can best get them to their destinations. Efforts are focused on disadvantaged populations, such as older adults, individuals with These examples show just how much mobility management has helped people's lives, and it shows the important role mobility managers work across sectors with partners to understand people's transportation needs, and together coordinate the right services that respond to those needs. transportation has in people's quality of Where people are asking for help Hampshire. Each region has a dedicated mobility manager. This fact sheet highligh

MM Newsletter

Posters

Flyers

+400 distributed this past year



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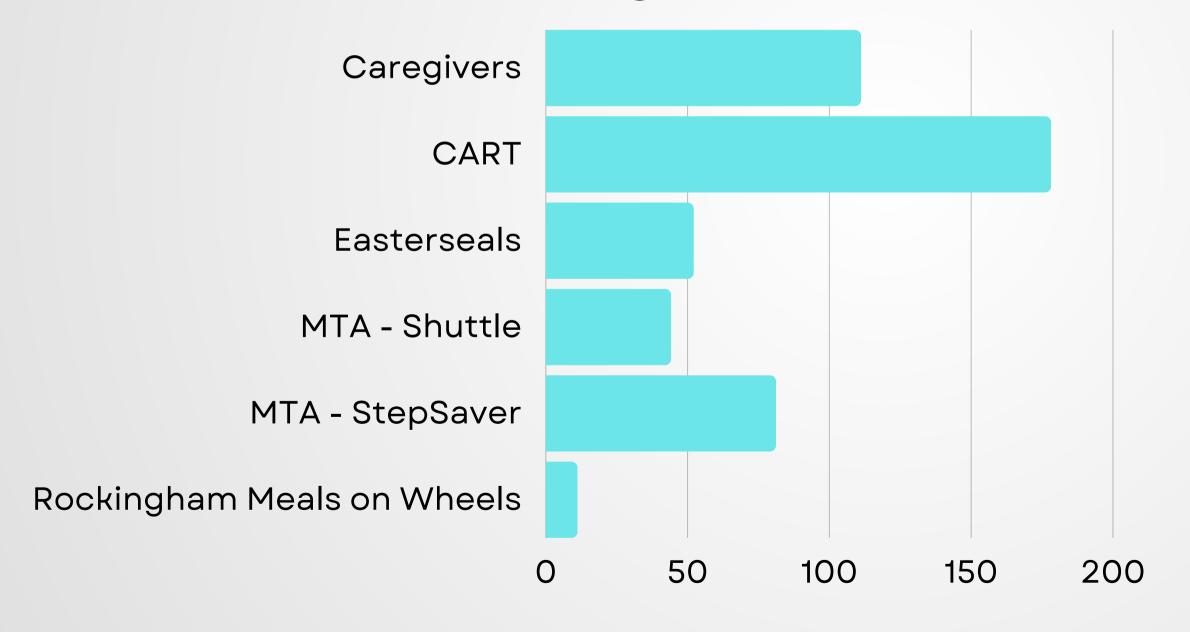
Updated web resources

- Transportation information on snhpc.org
- I Need a Ride!
- Working with local municipalities on updating transit information on their websites



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New riders across 6 regional services



479 new riders in FY23



Who am I making connections with?

- Transportation providers
- Senior centers
- Librarians
- Human service organizations
- Local municipal staff
- Health organizations





A network builder

Examples include:













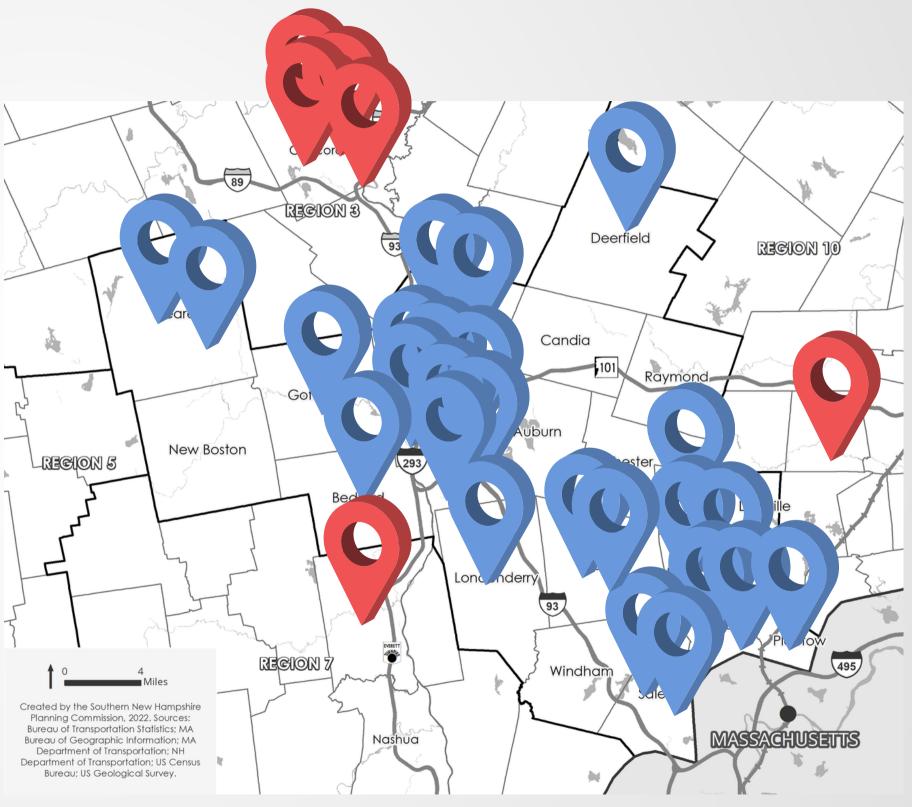






A network builder

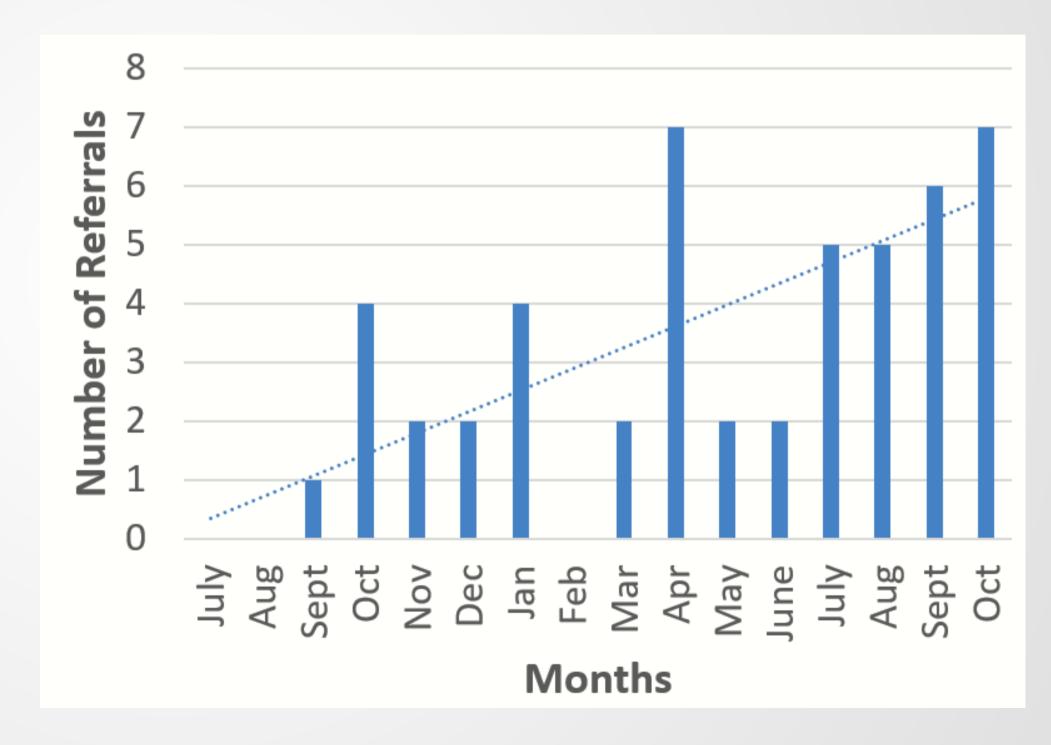
33 connections and partnerships made





A social worker for transportation

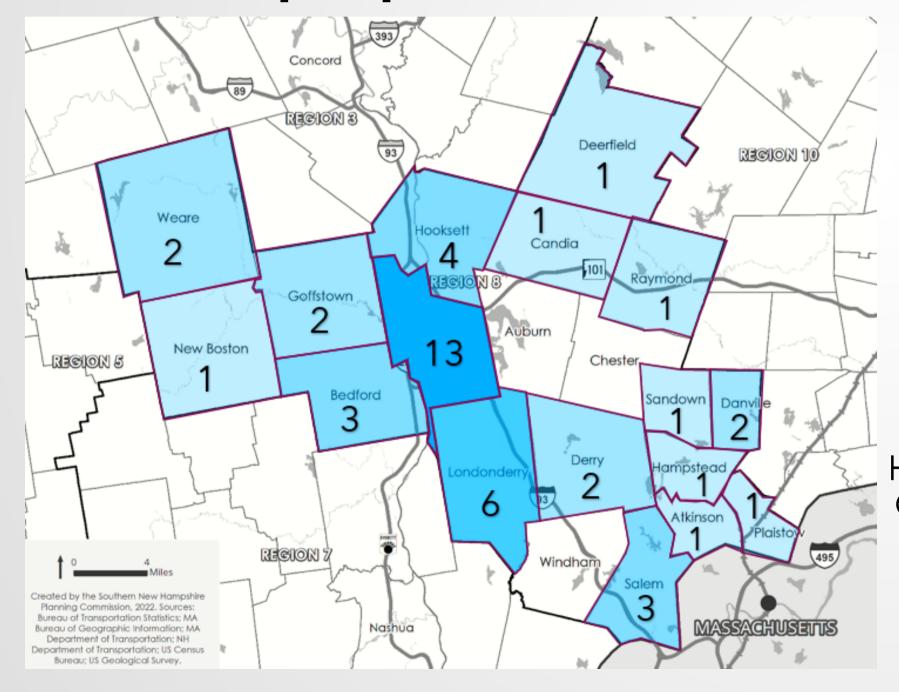
- Assisted 49
 individuals with finding
 transportation.
- Medical
 appointments was
 the most common
 trip purpose at 40%.



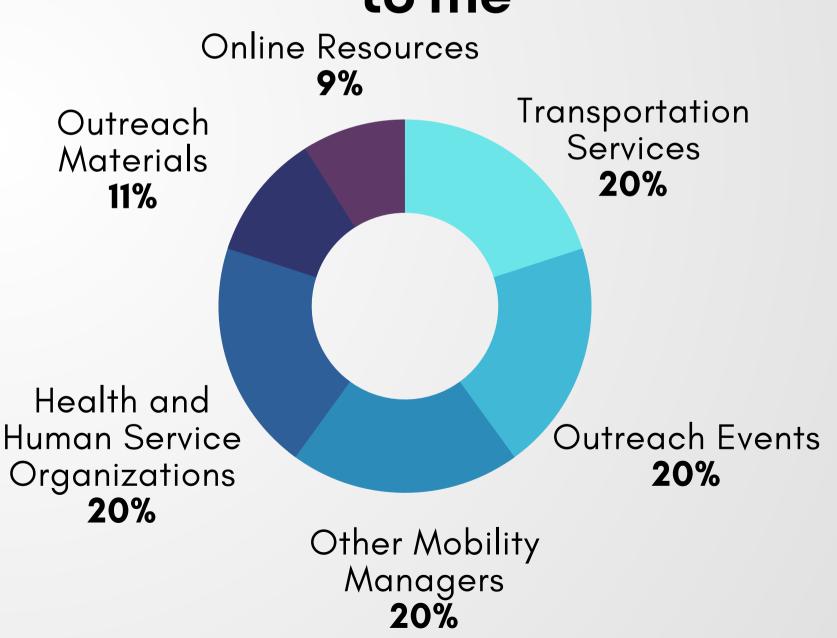


A social worker for transportation

Where people need rides



How people get connected to me





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Where people need to go

49%
throughout the region

18% outside the region

5% out of state

Medical appointments in:

- Manchester
- Derry
- Bedford
- Windham

- Concord
- Lebanon
- Exeter
- Durham-UNH

- Boston
- Haverhill

28% just want to get around

What's Ahead?



Creating workplan for FY 24



Continue working with municipalities on updating websites



Conduct surveys to identify needs



Support immigrant elders



Explore new avenues in promoting transit



Assist in developing new statewide transit resource website

Thank you!

Ben Herbert
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