Age-Friendly Library Assessment

Southern NH Planning Commission with Manchester Regional Area Committee on Aging

1. Where is the library located? ________________________________ Total Score: ____________

2. Please rate the library’s accessibility on the following:

   How accessible is the building from nearest parking: Parking accessible to front door:
   - Very accessible  - Somewhat Accessible  - Not accessible

   Easy to open doors:  - Very Easy  - Somewhat easy  - Not easy

   Aisles wide for wheelchairs or strollers:  - Very wide (A wheelchair could easily pass through)  - Somewhat wide (A wheelchair may have some difficulties passing through)  - Not wide (A wheelchair could not pass through)

   Accessibility to multiple building levels:  - Very accessible (elevator/single level)  - Somewhat accessible (outdoor ramp)  - Not accessible (internal stairs only)

   Total Score for this Section (Very = 3, Somewhat = 2, Not = 1, best score = 9, worst score = 3)

3. Which of the following accessible features does the library provide? (Please check all that apply)

   - Flat entryway(s)
   - Wheelchair access
   - Non-slip surfaces
   - Transportation options (bus)
   - Delivery of library materials to homebound patrons
   - Curbside Book-drop
   - Tactile surfaces
   - Easy-to-read signage
   - Braille signage
   - Accessible bathrooms with support bars

   Total Score for this Section (1 point per check mark) ________________________________

4. Which of the following amenities does the library provide? (Please check all that apply)

   - Bicycle storage
   - Outdoor Benches/places to sit
   - Indoor benches/places to sit
   - Table/book holder in bathroom
   - Bag hook in bathroom
   - Complimentary food or beverages
   - Suggestion box
   - Diaper changing table in men’s/women’s rooms
   - Computers
   - Computers with vision enhancement
   - AED defibrillator
   - Chairs with arms
   - Accomodations for hearin/speech impaired (ie. “Flip Writer AAC” for IPad)
   - Large print book section

5. Please rate how easy it is to get a library card?  - Very Easy  - Somewhat Easy  - Not easy
Total Score for this Section (Very Easy = 3, Not Easy = 1) ________________

6. Please rate the website on ease of use? ☐ Very Easy ☐ Somewhat Easy ☐ Not easy
Total Score for this Section (Very Easy = 3, Not Easy = 1) ________________

7. Regarding technological systems/devices, check all that apply:
☐ Patrons easily access the library website via smart phone. ☐ Library utilizes Instagram
☐ Complimentary Wi-Fi ☐ Library provides Nook, Kindle or other similar tablet style book system
☐ E-book/download-loadable book selection ☐ Library provides technical assistance for patrons
☐ Library utilizes Facebook
☐ Library utilizes Twitter
Total Score for this Section (1 point per check mark) ________________

8. What programs does your library offer that might attract seniors?
☐ Movies ☐ Board games ☐ Speakers
☐ Movies with captions ☐ Knitting ☐ Chair yoga
☐ Book clubs ☐ Concerts ☐ Other________
☐ Art/crafts ☐ Tax Assistance
☐ Art/crafts ☐ Info regarding scams
Total Score for this Section (1 point per check mark) ________________

9. Please list any programs your community offers that might attract millennials.
____________________________________________________________________________
____________________________________________________________________________
________________________________________
____________________________________

10. Does the library promote local, regional, state programs or activities and if so how?
(circle all that apply)
☐ No
☐ Yes; free passes, brochures, links to web sites, partnering with other agencies, ☐ Other________________________________________________________

11. Did you notice any safety concerns, such as chairs with wheels or other issues and if so please list.
☐ No
☐ Yes; ______________________________________________________________

12. What other items are on loan at the library other than books, movies, cds, nooks, magazines or other reading material?
Please describe; __________________________________________________________

Do you have any recommendations for the library: ______________________________

Becoming Age-Friendly: Library Assessment