

# UPDATES IN MOBILITY MANAGEMENT


**Region 8: Greater Manchester-Derry-Salem**

March 2023



## Need a ride?

Let's be honest - no one likes asking others for rides. This is especially true if you don't have your own car, and you have to constantly ask for rides every day. What if you could do it all online without needing to ask anybody? The good news is, now you can.

The concept is simple. Visit [snhpc.org](http://snhpc.org), find the button that says  **I Need a Ride**, click on it, and fill out the two0minute form with the following information:

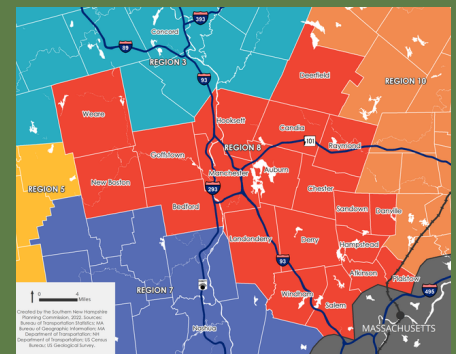
- Your name
- The town you're traveling from
- The town you're traveling to
- Date of ride
- Purpose of ride
- Accommodations needed
- Contact information

Once submitted, Ben Herbert will reach out to provide all the resources to help you find a ride.

## WHAT'S IN THIS NEWSLETTER?

- Update from Ben
- Ben's Projects
- Service Provider Spotlight
- Ridership Data Highlight - CART

## COMMUNITY TRANSIT SERVICES



- [360 SHS \(Seniors Helping Seniors\)](#)
- [Atkinson Elder Services](#)
- [Community Caregivers of Greater Derry](#)
- [Disabled American Veterans NH](#)
- [Easterseals New Hampshire](#)
- [Future in Sight](#)
- [Granite State Independent Living](#)
- [Greater Salem Caregivers](#)
- [Meals on Wheels of Hillsborough County](#)
- [Manchester Transit Authority](#)
- [Rockingham Nutrition and Meals on Wheels](#)
- [Sandown Senior Affairs Transportation Program](#)
- [The Caregivers](#)

# HELLO FROM BEN, YOUR MOBILITY MANAGER



Since I started serving the region, I've worked directly with 14 individuals to help connect them to transportation. For example, an older woman who lives in Manchester needed a ride to her COVID booster appointment. After working with CareGivers NH and Manchester Health Dept., they were able to get a ride to her appointment. Now that she knows how easy it is, she will keep using their service for trips to the market.

In Sandown, the daughter of an older gentleman reached out for transportation to Boston for her father's medical appointment. He was relying on his family for rides, so all of them were looking for a new mode of transportation. I reached out to the town of Sandown, who run their own volunteer driver program (VDP). I also contacted the American Cancer Society, who also runs a nationwide VDP. The daughter was happy to learn that both were able to accommodate rides for her father.

In these cases, it isn't just 14 individuals that need assistance; it's 14 families. Often, older adults rely on their adult children and other close relatives for important rides. What happens if they aren't available to drive? This is a reality many Granite Staters face. This is what makes the work I do important to New Hampshire. I'm so happy I'm able to assist these families, and maybe I can assist yours too.

## WHAT HAVE I BEEN WORKING ON? - CLICK TO VIEW



Community Transportation Brochure

Fact Sheet - Community Transportation Funding Sources

I Need a Ride!

## SERVICE PROVIDER SPOTLIGHT

### MEET TIM DIAZ, EXEC. DIRECTOR OF ROCKINGHAM NUTRITION MEALS ON WHEELS!



Tim recently joined RNMOW as Executive Director after their longtime founder, Debbie Perou, retired after 44 years at the agency. His background is in the for-profit world, where he spent eighteen years with the Timberland Company and, more recently, four years in the craft beer business. During this time he was also an active board member at RNMOW, which led directly to his decision in favor of a new career and his current role.

### SANDOWN SEEKING COORDINATOR FOR VOLUNTEER DRIVER PROGRAM



Sandown's Senior Affairs Transportation Program (SSATP) is seeking a volunteer to help schedule rides for riders. This work can be done remotely! The ideal volunteer is savvy with computers, email, and enjoys talking with older adults over the phone. **For more information, reach out to [sandownrides@gmail.com](mailto:sandownrides@gmail.com).**

### NEW FARE STRUCTURE, SERVICE HOURS FOR CART



MTA recently shared news that CART's fare structure is going to change. Instead of ranging from \$3 to \$5, **CART will operate on a \$2 flat fare, regardless of destination.**

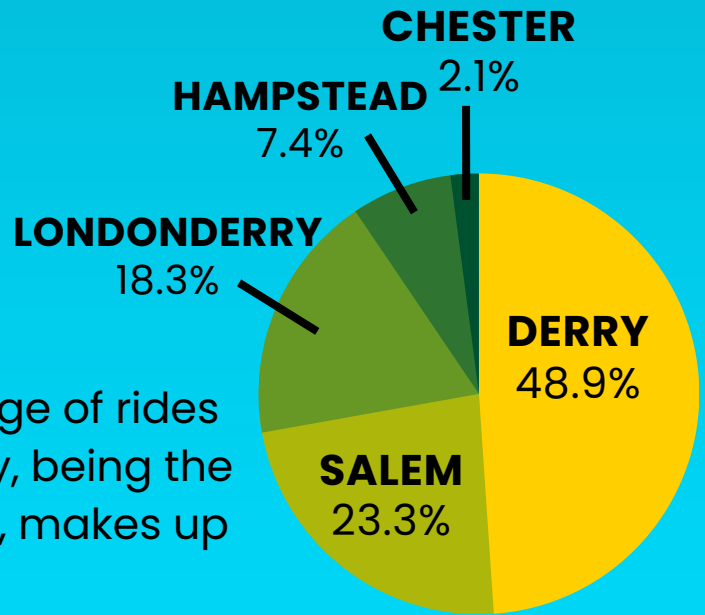
This change will be in effect **July 1st, 2023**. In addition, changes are coming to the Derry CART service in the future. A pilot project will launch **extending the Derry service hours to 8:00pm, as well as launching a Saturday service**. Stay tuned for more information about this exciting news!

# RIDERSHIP HIGHLIGHT

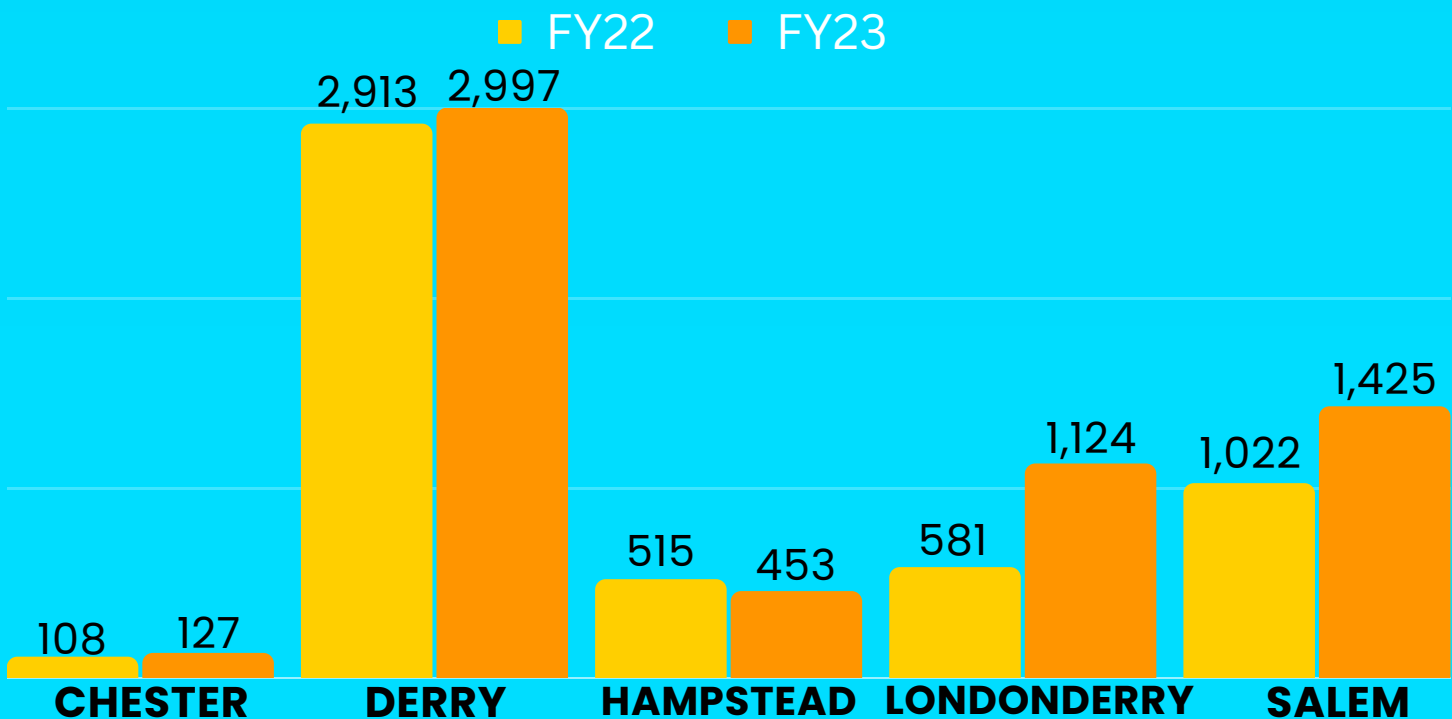
## CART COOPERATIVE ALLIANCE FOR REGIONAL TRANSPORTATION

This data highlights ridership information for CART's demand-response service between July 2022 and January 2023. In total, 6,126 individual trips were provided in that timeframe.

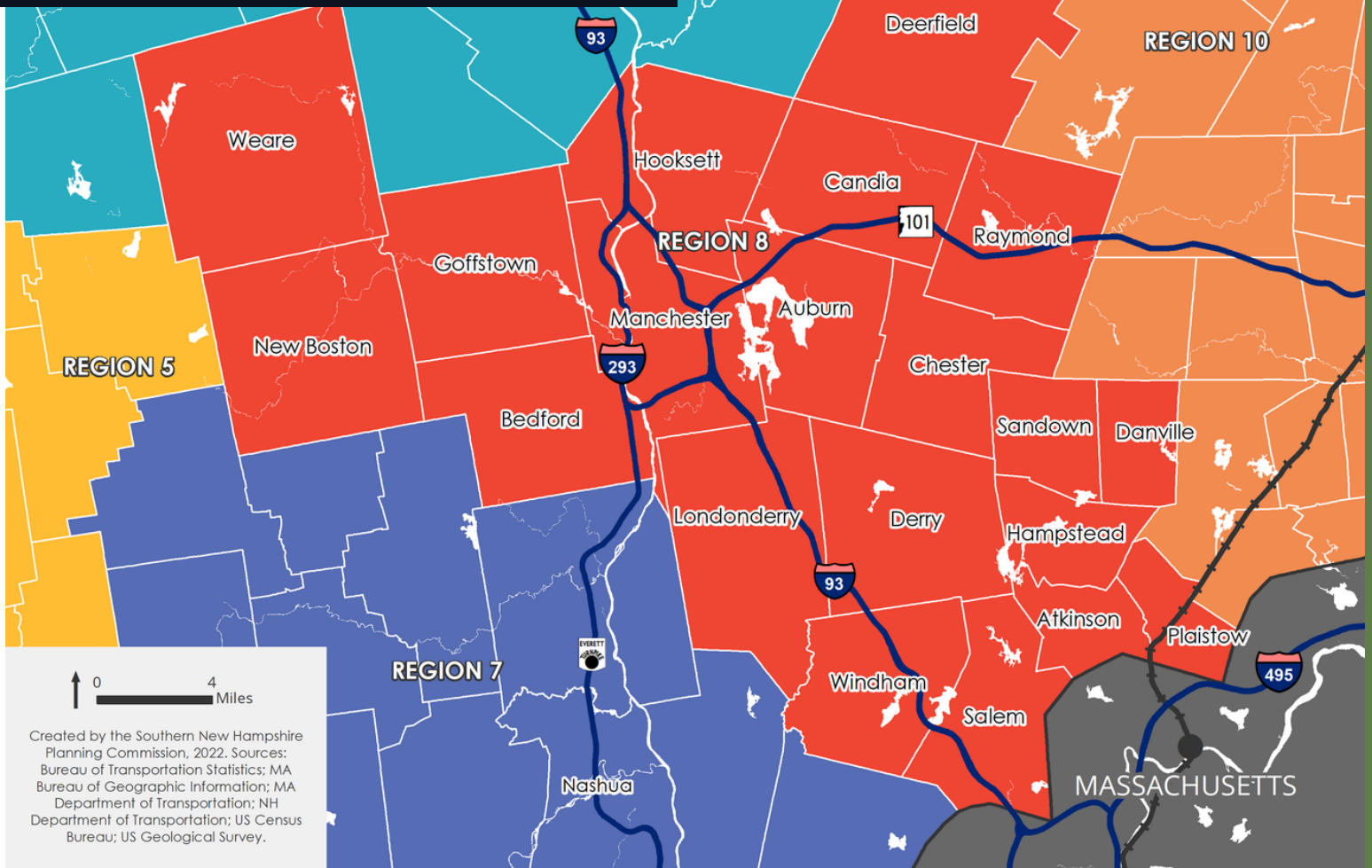
The pie chart reflects the percentage of rides provided in each community. Derry, being the most populated town in the region, makes up the largest portion at 48.9%



The bar chart below compares each service's total ridership to the previous fiscal year (July 2021 - January 2022). Londonderry had the highest increase at 543 trips, or 93.5%. Hampstead was the only service to experience a decrease, at 62 trips, or 12%.



# ABOUT THE REGION



The Region 8 Coordinating Council serves 350,000+ New Hampshire residents throughout areas of Hillsborough, Rockingham, and Merrimack Counties. Municipalities in this region include: **Atkinson, Auburn, Bedford, Candia, Chester, Danville, Deerfield, Derry, Goffstown, Hampstead, Hooksett, Londonderry, Manchester, New Boston, Plaistow, Raymond, Salem, Sandown, Weare, and Windham.**

The RCC meets at SNHPC in the William G. Herman Conference Room. These meetings are open to the public and you can attend in-person or virtually. Visit [snhpc.org](http://snhpc.org) for more information.

## UPCOMING MEETINGS

**Regional Coordinating Council Meeting**  
**4/18/23** 11:00am-12:30pm, SNHPC/Hybrid Format

**Statewide Coordinating Council Meeting**  
**4/6/23**, 1:30-3:30pm, Granite State Independent Living, Concord/Hybrid Format

## CONTACT

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