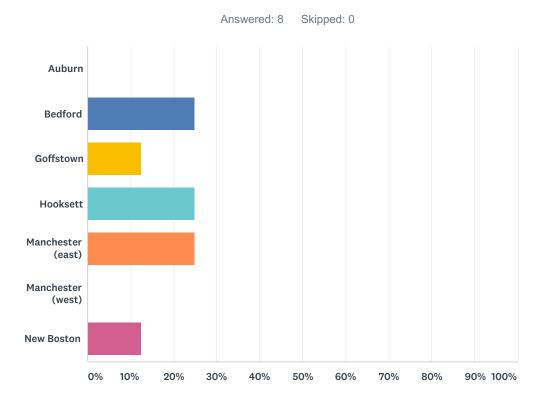
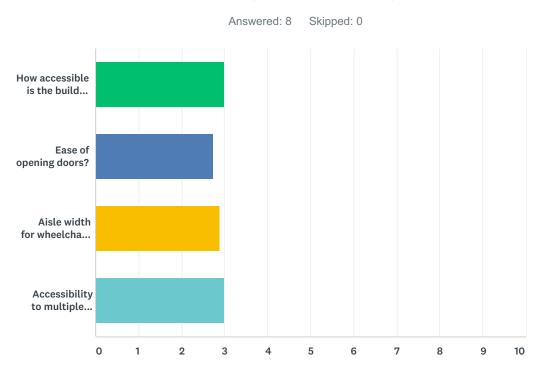
Q1 Where is the library located?



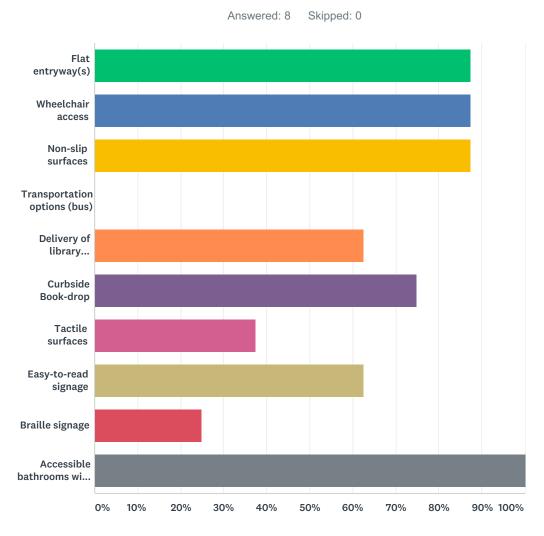
ANSWER CHOICES	RESPONSES	
Auburn	0.00%	0
Bedford	25.00%	2
Goffstown	12.50%	1
Hooksett	25.00%	2
Manchester (east)	25.00%	2
Manchester (west)	0.00%	0
New Boston	12.50%	1
TOTAL		8

Q2 Please rate the library's accessibility on the following:



	VERY ACCESSIBLE	SOMEWHAT ACCESSIBLE	NOT ACCESSIBLE	TOTAL	WEIGHTED AVERAGE
How accessible is the building from nearest parking to front door?	100.00% 8	0.00%	0.00%	8	3.00
Ease of opening doors?	75.00% 6	25.00% 2	0.00% 0	8	2.75
Aisle width for wheelchairs or strollers	87.50% 7	12.50% 1	0.00%	8	2.88
Accessibility to multiple building levels	100.00% 8	0.00% 0	0.00%	8	3.00

Q3 Which of the following accessible features does the library provide? (Please check all that apply)



QUIZ STATISTICS					
Percent Correct 0%	Average Score 6.3/10.0 (63%)	Standard De 0.71	eviation	Difficulty 1/4	
ANSWER CHOICES			SCORE	RESPONSES	
✓ Flat entryway(s)			1/10	87.50%	7
✓ Wheelchair access			1/10	87.50%	7
✓ Non-slip surfaces			1/10	87.50%	7
Transportation options (bus)			1/10	0.00%	0
Delivery of library materials to h	omebound patrons		1/10	62.50%	5
✓ Curbside Book-drop			1/10	75.00%	6
✓ Tactile surfaces			1/10	37.50%	3

Easy-to-read signage

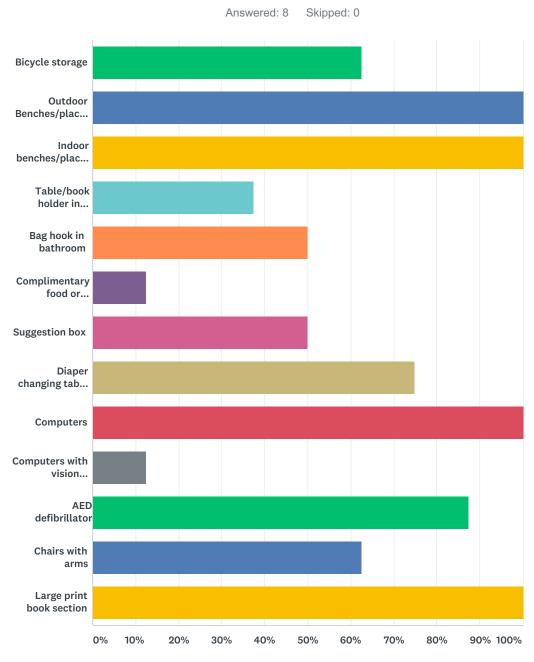
1/10

62.50%

5

✓ Braille signage	1/10	25.00%	2
 Accessible bathrooms with support bars 	1/10	100.00%	8
Total Respondents: 8			

Q4 Which of the following amenities does the library provide? (Please check all that apply)

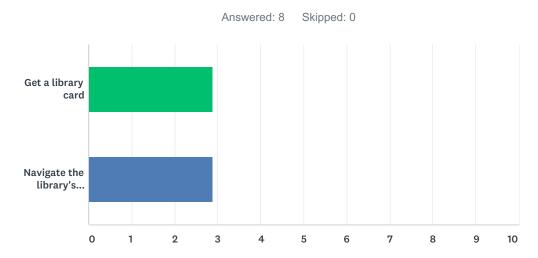


QUIZ STATISTICS					
Percent Correct 0%	Average Score 8.5/13.0 (65%)	Standard Deviation 1.41		Difficulty 3/4	
ANSWER CHOICES		:	SCORE	RESPONSES	
✓ Bicycle storage			1/13	62.50%	5

~	Outdoor Benches/places to sit	1/13	100.00%	8
~	Indoor benches/places to sit	1/13	100.00%	8

√ Table/book holder in bathroom	1/13	37.50%	3
✓ Bag hook in bathroom	1/13	50.00%	4
✓ Complimentary food or beverages	1/13	12.50%	1
✓ Suggestion box	1/13	50.00%	4
✓ Diaper changing table in men's/women's rooms	1/13	75.00%	6
✓ Computers	1/13	100.00%	8
✓ Computers with vision enhancement	1/13	12.50%	1
✓ AED defibrillator	1/13	87.50%	7
✓ Chairs with arms	1/13	62.50%	5
✓ Large print book section	1/13	100.00%	8
Total Respondents: 8			

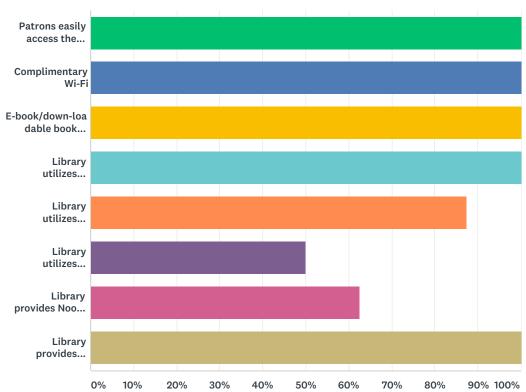
Q5 Please rate how easy it is to:



	VERY EASY	SOMEWHAT EASY	NOT EASY	TOTAL	WEIGHTED AVERAGE
Get a library card	87.50% 7	12.50% 1	0.00%	8	2.88
Navigate the library's website (ease of use)	87.50% 7	12.50% 1	0.00%	8	2.88

Q6 Regarding technological systems/ devices, check all that apply:

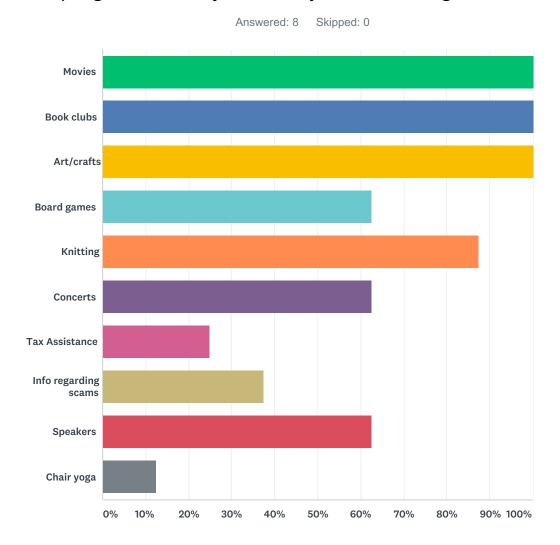




QUIZ STATISTICS			
Percent Correct 38%	Average Score 7.0/8.0 (88%)	Standard Deviation 0.93	Difficulty 4/4

ANSWER CHOICES	SCORE	RESPONSES	
Patrons easily access the library website via smart phone.	1/8	100.00%	8
✓ Complimentary Wi-Fi	1/8	100.00%	8
✓ E-book/down-loadable book selection	1/8	100.00%	8
✓ Library utilizes Facebook	1/8	100.00%	8
✓ Library utilizes Twitter	1/8	87.50%	7
✓ Library utilizes Instagram	1/8	50.00%	4
✓ Library provides Nook, Kindle or other similar tablet style book system	1/8	62.50%	5
✓ Library provides technical assistance for patrons	1/8	100.00%	8
Total Respondents: 8			

Q7 What programs does your library offer that might attract seniors?



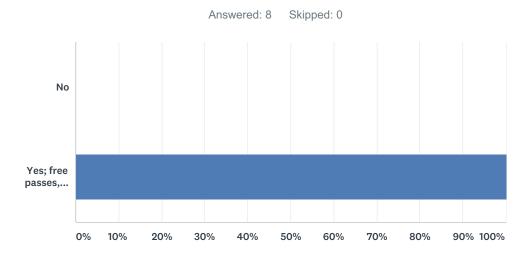
QUIZ STATISTICS					
Percent Correct 0%	Average Score 6.5/10.0 (65%)	Star 1.07	ndard Deviation	Difficulty 2/4	
ANSWER CHOICES		SCORE	RESPON	ISES	
✓ Movies		1/10	100.00%		8
✓ Book clubs		1/10	100.00%		8
✓ Art/crafts		1/10	100.00%		8
✓ Board games		1/10	62.50%		5
✓ Knitting		1/10	87.50%		7
✓ Concerts		1/10	62.50%		5
√ Tax Assistance		1/10	25.00%		2
✓ Info regarding scams		1/10	37.50%		3
✓ Speakers		1/10	62.50%		5

✓ Chair yoga	1/10	12.50%	1
Total Respondents: 8			

Q8 Please list any programs your community offers that might attract millennials.

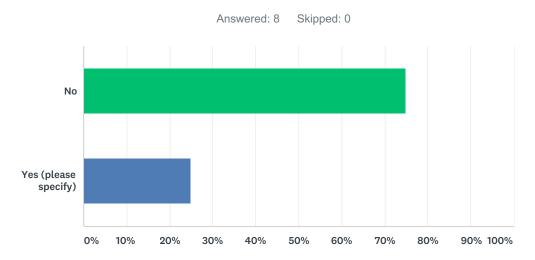
Answered: 8 Skipped: 0

Q9 Does the library promote local, regional, state programs or activities and if so how?



ANSWER CHOICES	RESPONSES	
No	0.00%	0
Yes; free passes, brochures, links to web sites, partnering with other agencies,	100.00%	8
TOTAL		8

Q10 Did you notice any safety concerns, such as chairs with wheels or other issues?



ANSWER CHOICES	RESPONSES	
No	75.00%	6
Yes (please specify)	25.00%	2
TOTAL		8

Q11 What other items are on loan at the library other than books, movies, CD's, nooks, magazines or other reading material?

Answered: 8 Skipped: 0

Q12 Do you have any recommendations for the library?

Answered: 5 Skipped: 3