



## Southern New Hampshire Planning Commission

438 Dubuque Street, Manchester, NH 03102-3546, Telephone (603) 669-4664 Fax (603) 669-4350  
www.snhpc.org

# Age-Friendly Library Assessment

*Southern NH Planning Commission with Manchester Regional Area Committee on Aging*

1. Where is the library located? \_\_\_\_\_ Total Score: \_\_\_\_\_

2. Please rate the library's accessibility on the following:

How accessible is the building from nearest parking: Parking accessible to front door:

☐ Very accessible ☐ Somewhat Accessible ☐ Not accessible

Easy to open doors: ☐ Very Easy ☐ Somewhat easy ☐ Not easy

Aisles wide for wheelchairs or strollers: ☐ Very wide (A wheelchair could easily pass through) ☐ Somewhat wide (A wheelchair may have some difficulties passing through) ☐ Not wide (A wheelchair could not pass through)

Accessibility to multiple building levels: ☐ Very accessible (elevator/single level) ☐ Somewhat accessible (outdoor ramp) ☐ Not accessible (internal stairs only)

**Total Score for this Section (Very =3, Somewhat = 2, Not = 1, best score =9, worst score =3)**

3. Which of the following accessible features does the library provide? (Please check all that apply)

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Flat entryway(s)             | <input type="checkbox"/> Delivery of library materials to homebound patrons | <input type="checkbox"/> Easy-to-read signage                   |
| <input type="checkbox"/> Wheelchair access            | <input type="checkbox"/> Curbside Book-drop                                 | <input type="checkbox"/> Braille signage                        |
| <input type="checkbox"/> Non-slip surfaces            | <input type="checkbox"/> Tactile surfaces                                   | <input type="checkbox"/> Accessible bathrooms with support bars |
| <input type="checkbox"/> Transportation options (bus) |   |   |

**Total Score for this Section (1 point per check mark)**

4. Which of the following amenities does the library provide? (Please check all that apply)

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Bicycle storage               | <input type="checkbox"/> Bag hook in bathroom                         | <input type="checkbox"/> Computers with vision enhancement   |
| <input type="checkbox"/> Outdoor Benches/places to sit | <input type="checkbox"/> Complimentary food or beverages              | <input type="checkbox"/> AED defibrillator   |
| <input type="checkbox"/> Indoor benches/places to sit  | <input type="checkbox"/> Suggestion box                               | <input type="checkbox"/> Chairs with arms  |
| <input type="checkbox"/> Table/book holder in bathroom | <input type="checkbox"/> Diaper changing table in men's/women's rooms | <input type="checkbox"/> Accommodations for hearing/speech impaired (ie. "Flip Writer AAC" for iPad) |
|  | <input type="checkbox"/> Computers                                    | <input type="checkbox"/> Large print book section  |

5. Please rate how easy it is to get a library card? ☐ Very Easy ☐ Somewhat Easy ☐ Not easy



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**Total Score for this Section (Very Easy =3, Not Easy = 1,) \_\_\_\_\_**

6. Please rate the website on ease of use? ☐ Very Easy ☐ Somewhat Easy ☐ Not easy

**Total Score for this Section (Very Easy =3, Not Easy = 1,) \_\_\_\_\_**

7. Regarding technological systems/ devices, check all that apply:

- |   |  |
|---|--|
| <input type="checkbox"/> Patrons easily access the library website via smart phone. | <input type="checkbox"/> Library utilizes Instagram  |
| <input type="checkbox"/> Complimentary Wi-Fi  | <input type="checkbox"/> Library provides Nook, Kindle or other similar tablet style book system |
| <input type="checkbox"/> E-book/down-loadable book selection                        | <input type="checkbox"/> Library provides technical assistance for patrons                       |
| <input type="checkbox"/> Library utilizes Facebook                                  |  |
| <input type="checkbox"/> Library utilizes Twitter                                   |  |

**Total Score for this Section (1 point per check mark) \_\_\_\_\_**

8. What programs does your library offer that might attract seniors?

- |   |   |                                      |
|---|---|--------------------------------------|
| <input type="checkbox"/> Movies               | <input type="checkbox"/> Board games          | <input type="checkbox"/> Speakers    |
| <input type="checkbox"/> Movies with captions | <input type="checkbox"/> Knitting             | <input type="checkbox"/> Chair yoga  |
| <input type="checkbox"/> Book clubs           | <input type="checkbox"/> Concerts             | <input type="checkbox"/> Other _____ |
| <input type="checkbox"/> Art/crafts           | <input type="checkbox"/> Tax Assistance       |                                      |
|   | <input type="checkbox"/> Info regarding scams |                                      |

**Total Score for this Section (1 point per check mark) \_\_\_\_\_**

9. Please list any programs your community offers that might attract millennials.

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10. Does the library promote local, regional, state programs or activities and if so how?  
(circle all that apply)

- ☐ No  
☐ Yes; free passes, brochures, links to web sites, partnering with other agencies,  
☐ Other \_\_\_\_\_

11. Did you notice any safety concerns, such as chairs with wheels or other issues and if so please list.

- ☐ No  
☐ Yes; \_\_\_\_\_

12. What other items are on loan at the library other than books, movies, cds, nooks, magesazines or other reading material?

Please describe; \_\_\_\_\_

Do you have any recommendations for the library: \_\_\_\_\_



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