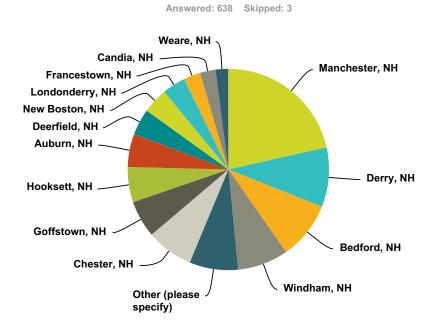


Q1 What is your age?

Answer Choices	Responses	
15-25	5.66%	36
25-35	14.31%	91
36-50	19.34%	123
51-65	34.12%	217
66-80	24.37%	155
80+	2.20%	14
Total		636

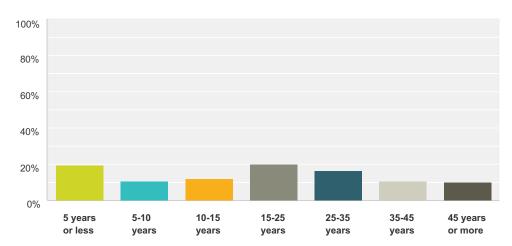
Q2 What town/city do you live in?



Answer Choices	Responses	
Manchester, NH	21.47%	137
Derry, NH	9.56%	61
Bedford, NH	9.25%	59
Windham, NH	8.15%	52
Other (please specify)	7.84%	50
Chester, NH	7.52%	48
Goffstown, NH	5.96%	38
Hooksett, NH	5.64%	36
Auburn, NH	5.33%	34
Deerfield, NH	4.23%	27
New Boston, NH	4.08%	26
Londonderry, NH	3.76%	24
Francestown, NH	2.66%	17
Candia, NH	2.51%	16
Weare, NH	2.04%	13
otal		638

Q3 How long have you lived there?

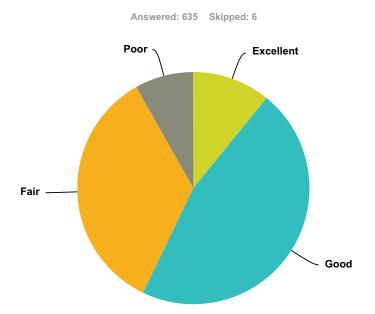
Answered: 639 Skipped: 2



Answer Choices	Responses	
5 years or less	19.72%	126
5-10 years	10.49%	67
10-15 years	12.21%	78
15-25 years	20.19%	129
25-35 years	16.74%	107

Total		639
45 years or more	10.17%	65
35-45 years	10.49%	67

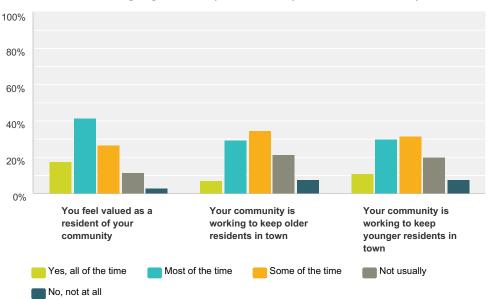
Q4 How would you rate your community as a place for people to live as they age?



Answer Choices	Responses	
Excellent	10.87%	69
Good	46.30%	294
Fair	34.65%	220
Poor	8.19%	52
Total		635

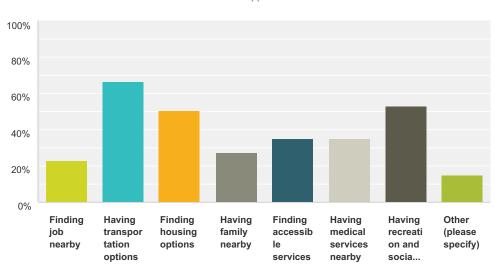
Q5 Check all that apply for the following statements:

Answered: 639 Skipped: 2



	Yes, all of the time	Most of the time	Some of the time	Not usually	No, not at all	Total
You feel valued as a resident of your community	17.61%	41.51%	26.42%	11.48%	2.99%	
	112	264	168	73	19	636
Your community is working to keep older residents in	7.11%	29.38%	34.60%	21.33%	7.58%	
town	45	186	219	135	48	633
Your community is working to keep younger residents in	10.79%	30.16%	31.59%	20.16%	7.30%	
town	68	190	199	127	46	630

Q6 What concerns you the most about aging in your community? (Check all that apply.)



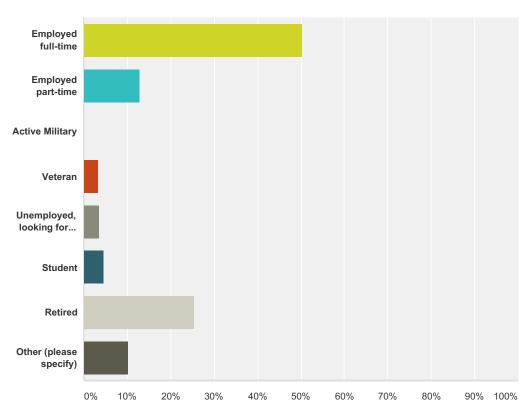
Answered: 635 Skipped: 6

Answer Choices	Responses	
Finding job nearby	23.15%	147

Having transportation options	66.30%	421
Finding housing options	50.39%	320
Having family nearby	27.72%	176
Finding accessible services	34.80%	221
Having medical services nearby	34.96%	222
Having recreation and social engagement opportunities	52.91%	336
Other (please specify)	15.12%	96
al Respondents: 635		

Q7 What is your employment status? (Check all that apply)

Answered: 639 Skipped: 2



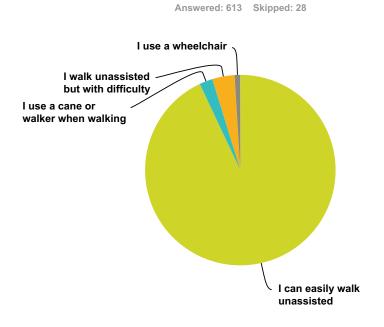
Answer Choices	Responses	
Employed full-time	50.39%	322
Employed part-time	12.99%	83
Active Military	0.00%	0
Veteran	3.29%	21
Unemployed, looking for work	3.60%	23
Student	4.69%	30

Retired	25.51%	163
Other (please specify)	10.33%	66
Total Respondents: 639		

Q8 What is the single most important change that would enable you to stay in your home/community?

Answered: 530 Skipped: 111

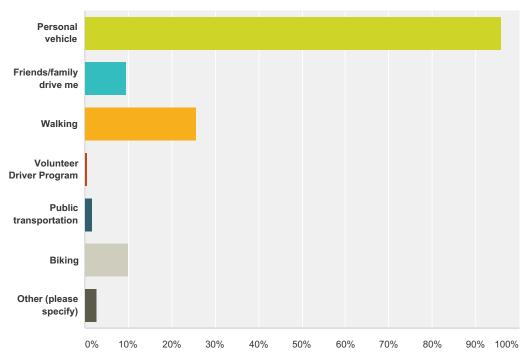
Q9 Please describe your level of mobility (your ability to walk and get around):



Answer Choices	Responses	
I can easily walk unassisted	92.99%	570
I use a cane or walker when walking	2.28%	14
I walk unassisted but with difficulty	3.75%	23
l use a wheelchair	0.98%	6
Total		613

Q10 Please tell us how you usually travel around (check all that apply):

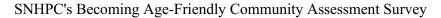
Answered: 617 Skipped: 24

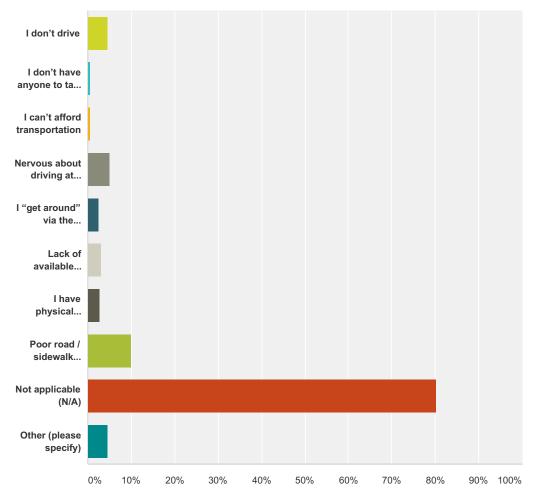


swer Choices	Responses	
Personal vehicle	95.79%	591
Friends/family drive me	9.56%	59
Walking	25.77%	159
Volunteer Driver Program	0.65%	4
Public transportation	1.62%	10
Biking	10.05%	62
Other (please specify)	2.76%	17
al Respondents: 617		

Q11 If you find it difficult to get around and/or rarely leave your home, please check the reasons why: (Check all that apply)

Answered: 478 Skipped: 163



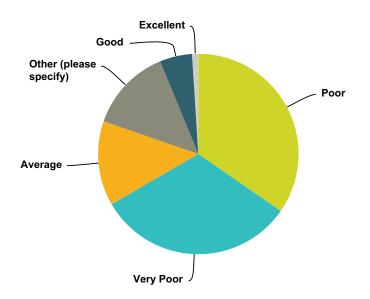


Answer Choices	Responses	
I don't drive	4.60%	22
I don't have anyone to take me	0.63%	3
I can't afford transportation	0.63%	3
Nervous about driving at night	5.02%	24
I "get around" via the internet	2.51%	12
Lack of available transportation	3.14%	15
I have physical limitations	2.72%	13
Poor road / sidewalk conditions	10.04%	48
Not applicable (N/A)	80.13%	383
Other (please specify)	4.60%	22
Total Respondents: 478		

Q12 How would you rate your community's transportation options if you were unable to drive?

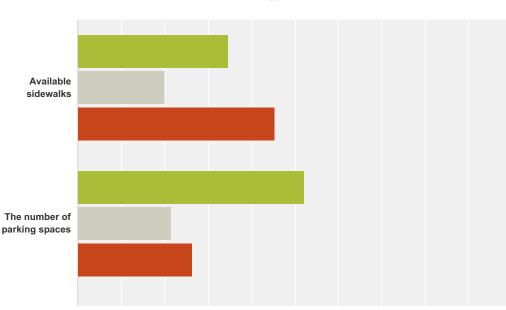
Answered: 609 Skipped: 32

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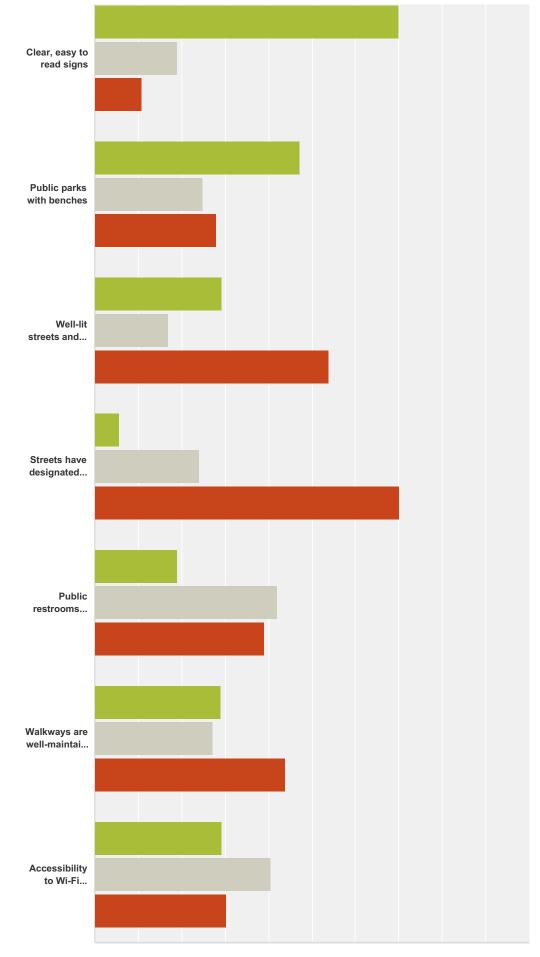
swer Choices	Responses	
Poor	34.65%	211
Very Poor	32.02%	195
Average	13.63%	83
Other (please specify)	13.46%	82
Good	5.25%	32
Excellent	0.99%	6
tal		609

Q13 Please rate the following regarding accessibility to public buildings and parks in your community:



Answered: 616 Skipped: 25

9/35



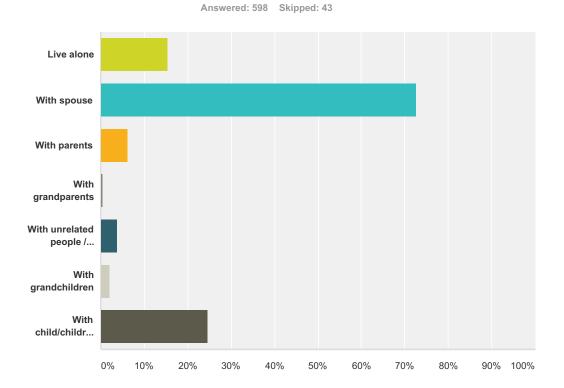
0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Satisfied

No Opinion Not Satisfied

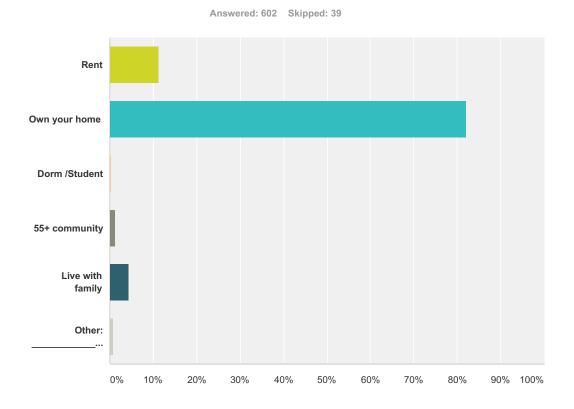
	Satisfied	No Opinion	Not Satisfied	Total
wailable sidewalks	34.70%	19.97%	45.34%	
	212	122	277	61
he number of parking spaces	52.22%	21.51%	26.27%	
	318	131	160	60
lear, easy to read signs	69.98%	19.07%	10.95%	
	422	115	66	60
Public parks with benches	47.18%	24.75%	28.07%	
	284	149	169	6
Vell-lit streets and intersections for all users (pedestrians, bicyclists, drivers)	29.26%	16.86%	53.88%	
	177	102	326	6
Streets have designated lanes for bicyclists	5.73%	24.06%	70.21%	
	35	147	429	6
Public restrooms accessible to people of different physical abilities	19.08%	41.94%	38.98%	
	116	255	237	6
Nalkways are well-maintained, cleared of ice and snow in the wintertime	29.02%	27.05%	43.93%	
	177	165	268	6
Accessibility to Wi-Fi connection	29.18%	40.49%	30.33%	
	178	247	185	6

Q14 Who do you live with? (check all that apply)

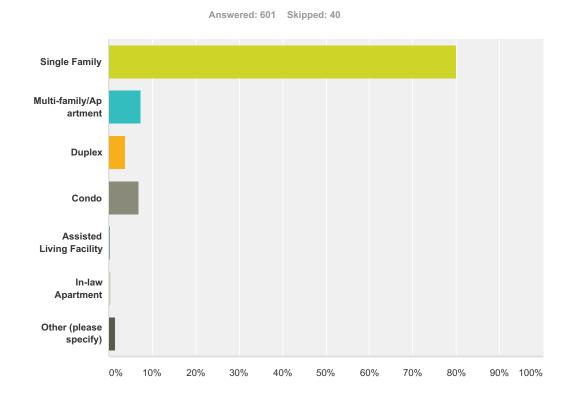


nswer Choices	Responses	
Live alone	15.55%	93
With spouse	72.58%	434
With parents	6.35%	38
With grandparents	0.33%	2
With unrelated people / friends	3.85%	23
With grandchildren	2.01%	12
With child/children under 18	24.58%	147
otal Respondents: 598		

Q15 What is your current living arrangement?



swer Choices	Responses	
Rent	11.30%	68
Own your home	82.06%	494
Dorm /Student	0.17%	1
55+ community	1.16%	7
Live with family	4.49%	27
Other:	0.83%	5
tal		602

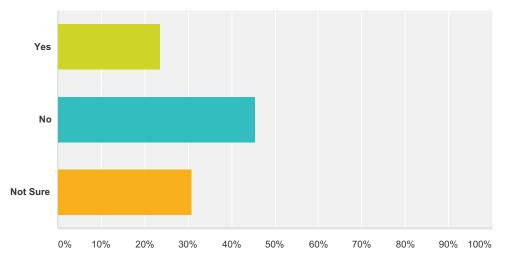


Q16	What type	of home	do you	live in?
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Answer Choices	Responses
Single Family	79.87% 480
Multi-family/Apartment	7.32% 44
Duplex	3.83% 23
Condo	6.99% 42
Assisted Living Facility	0.17% 1
In-law Apartment	0.33% 2
Other (please specify)	1.50% 9
Total	601

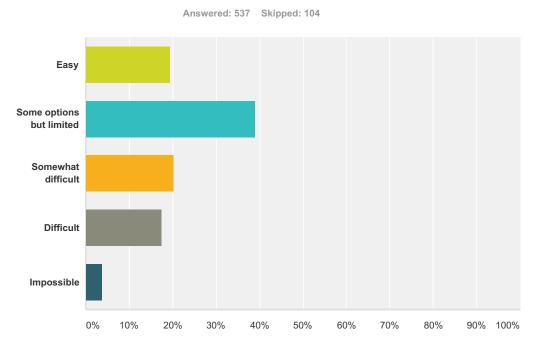
Q17 Whether you wanted to move into your first home/unit or move into a smaller home/unit, does your community offer appealing alternatives?

Answered: 601 Skipped: 40



Answer Choices	Responses	
Yes	23.63%	142
No	45.42%	273
Not Sure	30.95%	186
Total		601

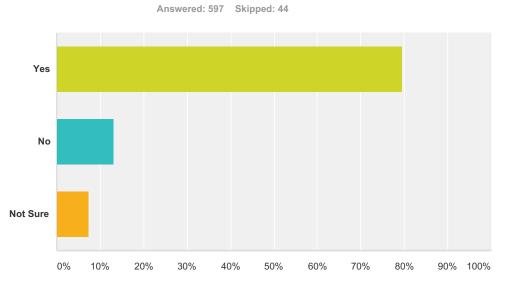
Q18 How has your experience been finding housing options you can afford?



Answer Choices	Responses
Easy	19.37% 104
Some options but limited	39.11% 210

Total		537
Impossible	3.72%	20
Difficult	17.50%	94
Somewhat difficult	20.30%	109

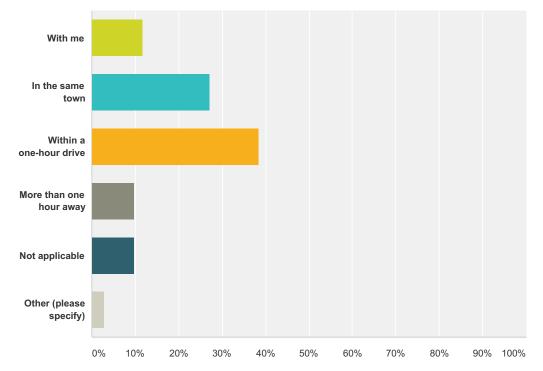
Q19 Do you have family/friend support/resources available to you?



Answer Choices	Responses	
Yes	79.56%	475
No	13.07%	78
Not Sure	7.37%	44
Total		597

Q20 If family/friend support is available to you, where do they live?

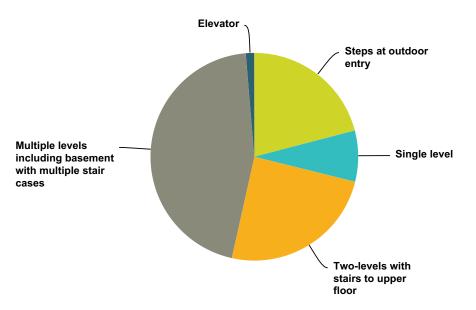
Answered: 579 Skipped: 62



Answer Choices	Responses	
With me	11.74%	68
In the same town	27.12%	157
Within a one-hour drive	38.51%	223
More than one hour away	9.84%	57
Not applicable	9.84%	57
Other (please specify)	2.94%	17
Total		579

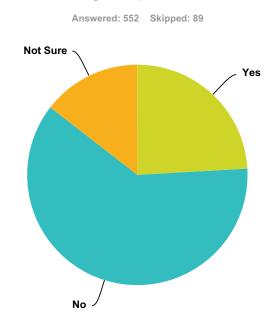
Q21 Describe your home in terms of access:

Answered: 602 Skipped: 39



Answer Choices	Responses	
Steps at outdoor entry	20.93%	126
Single level	7.97%	48
Two-levels with stairs to upper floor	24.58%	148
Multiple levels including basement with multiple stair cases	45.18%	272
Elevator	1.33%	8
Total		602

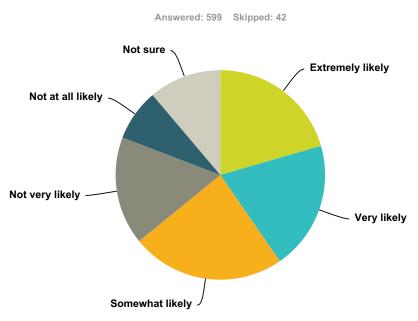
Q22 If your home has multiple levels or outdoor entry steps, have you considered modifying your home so that you could "age in place"?



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Answer Choices	Responses	
Yes	24.09%	133
No	61.41%	339
Not Sure	14.49%	80
Total		552

Q23 In thinking about your future, how likely is it that you will move to a different home outside of this community?



Answer Choices	Responses	
Extremely likely	20.53%	123
Very likely	19.87%	119
Somewhat likely	23.71%	142
Not very likely	16.69%	100
Not at all likely	8.01%	48
Not sure	11.19%	67
Total		599

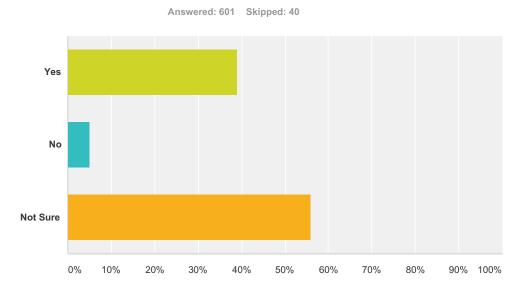
Q24 If you were to move, what is the primary reason why you would move?

Answered: 532 Skipped: 109

Q25 If you decided not to move, what would be your primary reason?

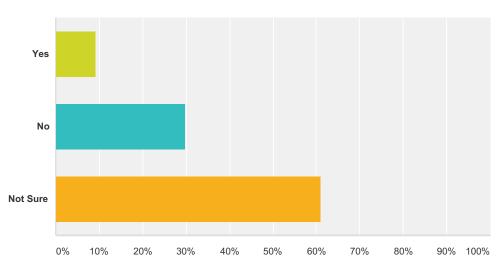
Answered: 497 Skipped: 144

Q26 Are in-home services/assistance available in your community?



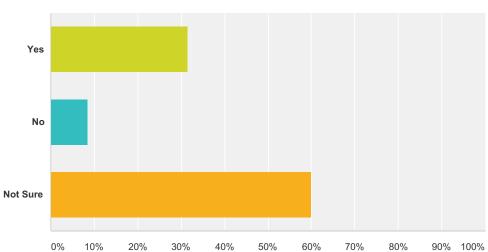
Q27 If in-home services are available in your community, are they provided from a free, volunteer service?

Answered: 228 Skipped: 413



Answer Choices	Responses	
Yes	9.21%	21
No	29.82%	68
Not Sure	60.96%	139
Total		228

Q28 If so, are you able to afford the services?

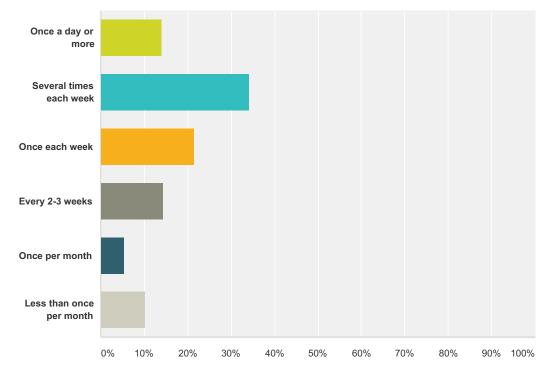


Answered: 222 Skipped: 419

Answer Choices	Responses	
Yes	31.53%	70
No	8.56%	19
Not Sure	59.91%	133
Total		222

Q29 How frequently do you spend time with family, friends, or neighbors in your community?

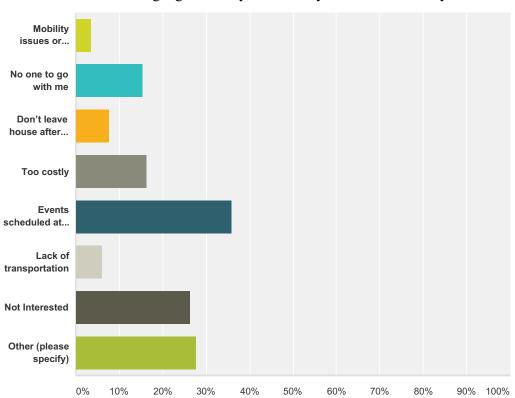
Answered: 562 Skipped: 79



Answer Choices	Responses	
Once a day or more	14.06%	79
Several times each week	34.34%	193
Once each week	21.53%	121
Every 2-3 weeks	14.41%	81
Once per month	5.52%	31
Less than once per month	10.14%	57
Total		562

Q30 If you would like to socialize more, what prevents you? (Check all that apply)

Answered: 449 Skipped: 192

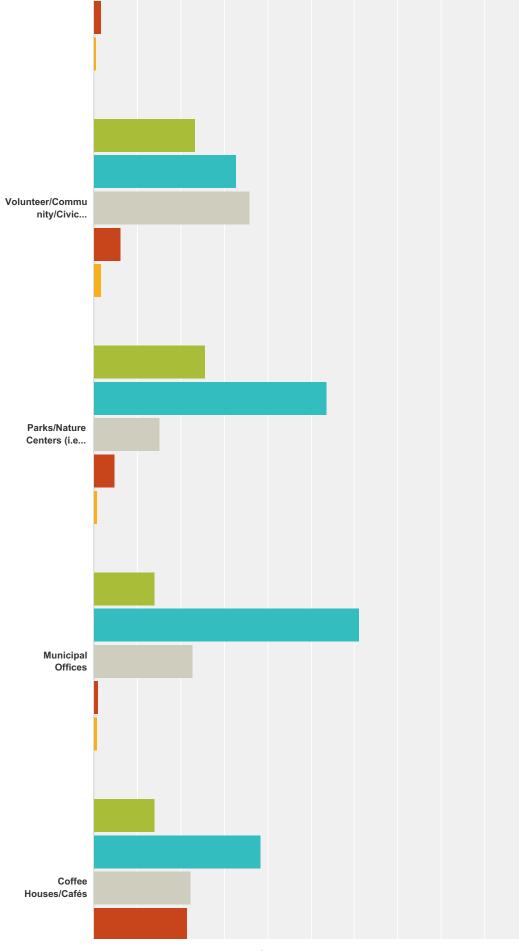


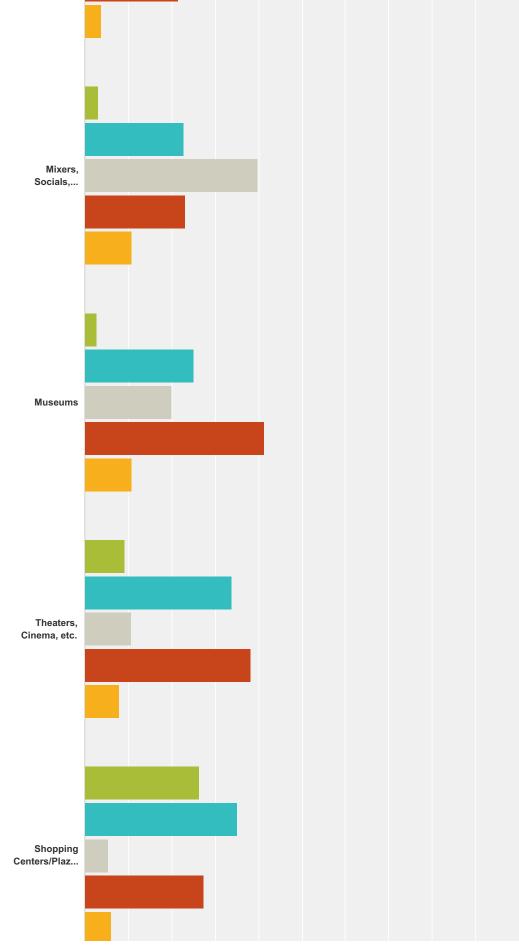
Answer Choices	Responses	
Mobility issues or health	3.56%	16
No one to go with me	15.37%	69
Don't leave house after dark	7.80%	35
Too costly	16.26%	73
Events scheduled at times when I am not available	35.86%	161
Lack of transportation	6.01%	27
Not Interested	26.28%	118
Other (please specify)	27.84%	125
Total Respondents: 449		

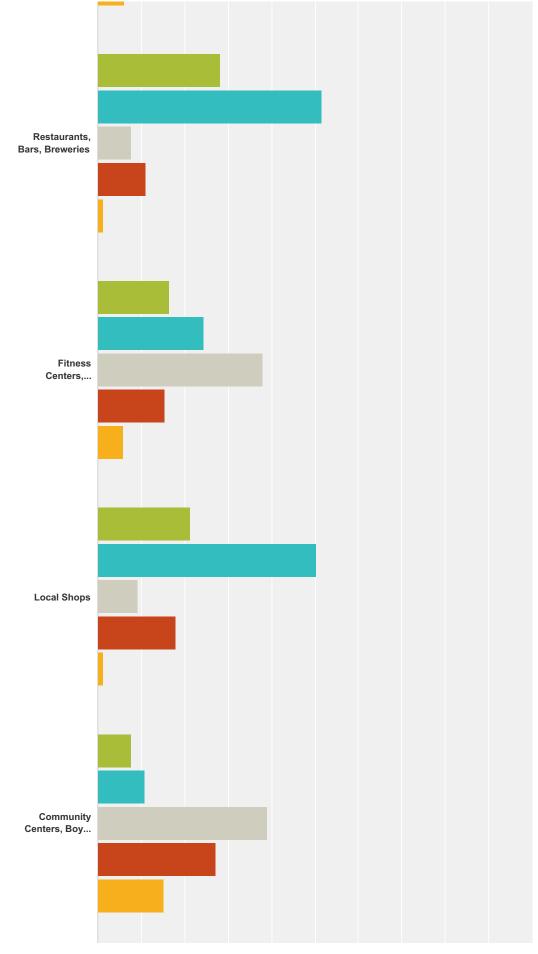
Q31 In your community, which of the following places or activities do you frequent?

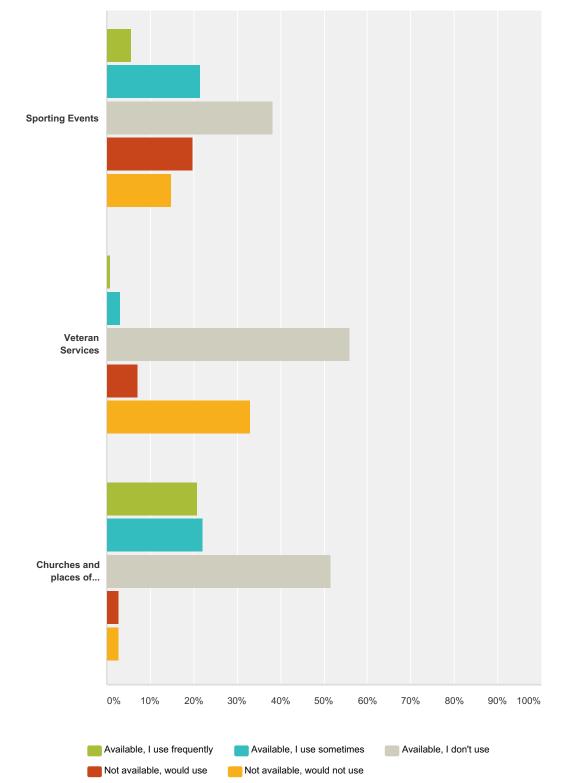
Libraries, Book Clubs

22 / 35







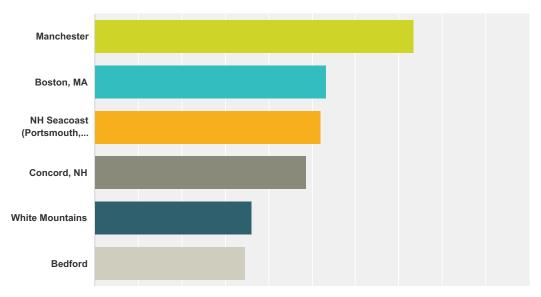


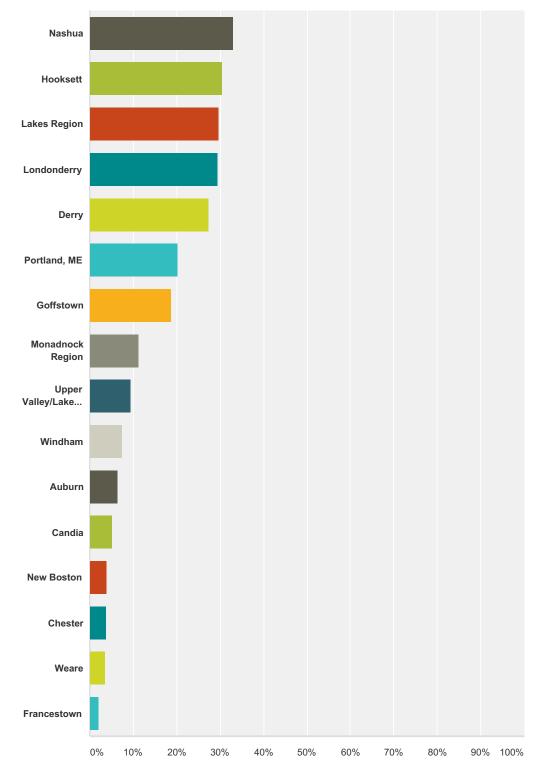
	Available, I use frequently	Available, I use sometimes	Available, I don't use	Not available, would use	Not available, would not use	Total
Libraries, Book Clubs	25.50% 141	41.05% 227	31.28% 173	1.63% 9	0.54% 3	553
Volunteer/Community/Civic Service Opportunities	23.41% 125	32.77% 175	35.96% 192	6.18% 33	1.69% 9	534

Parks/Nature Centers (i.e. aviaries,	25.59%	53.56%	15.17%	4.75%	0.91%	
places to hike, etc.)	140	293	83	26	5	
Municipal Offices	14.02%	61.25%	22.69%	1.11%	0.92%	
	76	332	123	6	5	
Coffee Houses/Cafés	13.94%	38.48%	22.30%	21.56%	3.72%	
	75	207	120	116	20	
Mixers, Socials, Dances, Concerts	3.19%	22.70%	39.96%	23.26%	10.88%	
	17	121	213	124	58	
Museums	2.80%	25.05%	20.00%	41.31%	10.84%	
	15	134	107	221	58	
Theaters, Cinema, etc.	9.24%	33.83%	10.72%	38.26%	7.95%	
	50	183	58	207	43	
Shopping Centers/Plazas/Malls	26.34%	34.99%	5.34%	27.26%	6.08%	
	143	190	29	148	33	
Restaurants, Bars, Breweries	28.28%	51.64%	7.66%	11.13%	1.28%	
	155	283	42	61	7	
Fitness Centers, Exercise, Intramural	16.48%	24.36%	37.91%	15.38%	5.86%	
Sports	90	133	207	84	32	
Local Shops	21.35%	50.36%	9.12%	17.88%	1.28%	
	117	276	50	98	7	
Community Centers, Boys & Girls	7.68%	10.86%	39.14%	27.15%	15.17%	
Club, YMCA centers	41	58	209	145	81	
Sporting Events	5.65%	21.47%	38.23%	19.77%	14.88%	
	30	114	203	105	79	
Veteran Services	0.83%	3.10%	55.99%	7.02%	33.06%	
	4	15	271	34	160	
Churches and places of worship	20.85%	22.14%	51.48%	2.77%	2.77%	
	113	120	279	15	15	

Q32 If you go outside of your community for any activities, to which of the following communities and/or urban centers do you go? (Check all that apply)

Answered: 552 Skipped: 89



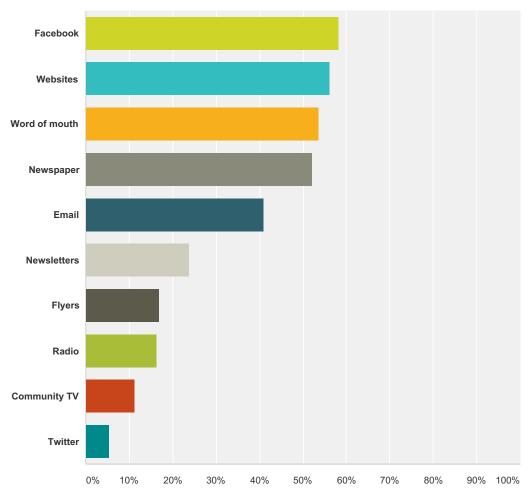


Answer Choices	Responses	
Manchester	73.55%	406
Boston, MA	53.26%	294
NH Seacoast (Portsmouth, Dover, Hampton)	51.99%	287
Concord, NH	48.55%	268

White Mountains	36.05%	199
Bedford	34.60%	191
Nashua	32.97%	182
Hooksett	30.43%	168
Lakes Region	29.71%	164
Londonderry	29.35%	162
Derry	27.36%	151
Portland, ME	20.29%	112
Goffstown	18.84%	104
Monadnock Region	11.23%	62
Upper Valley/Lake Sunapee Region	9.42%	52
Windham	7.43%	41
Auburn	6.52%	36
Candia	5.25%	29
New Boston	3.99%	22
Chester	3.80%	21
Weare	3.62%	20
Francestown	2.17%	12
tal Respondents: 552		

Q33 How do you find information about community services and events?

Answered: 561 Skipped: 80

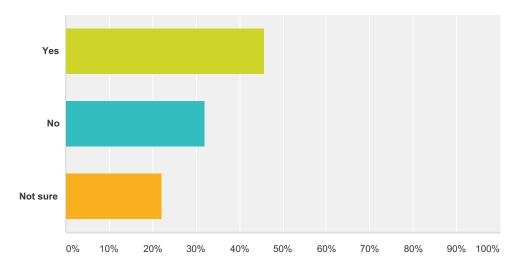


Answer Choices	Responses	
Facebook	58.29%	327
Websites	56.15%	315
Word of mouth	53.65%	301
Newspaper	52.23%	293
Email	41.00%	230
Newsletters	23.89%	134
Flyers	16.93%	95
Radio	16.22%	91
Community TV	11.23%	63
Twitter	5.53%	31
Total Respondents: 561		

Q34 Is information about services, resources, community services, and local activities easy to find?

Answered: 559 Skipped: 82

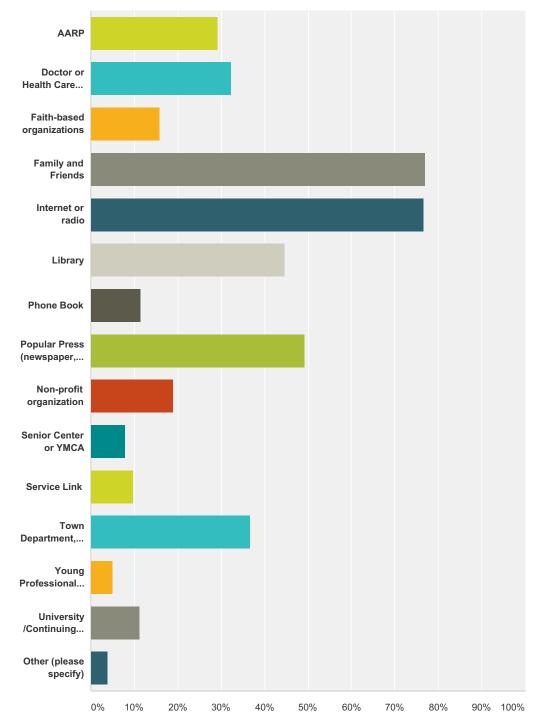
30 / 35



Answer Choices	Responses	
Yes	45.80%	256
No	32.02%	179
Not sure	22.18%	124
Total		559

Q35 Which of the following resources might you use if you needed information? (Check all that apply)

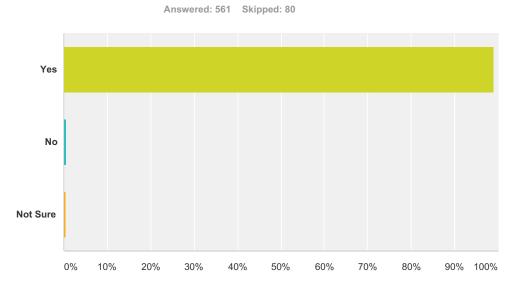
Answered: 555 Skipped: 86



Answer Choices	Responses	
AARP	29.19%	162
Doctor or Health Care Provider	32.43%	180
Faith-based organizations	15.86%	88
Family and Friends	77.12%	428
Internet or radio	76.58%	425
Library	44.68%	248

Phone Book	11.53%	64
Popular Press (newspaper, social media, etc.)	49.37%	274
Non-profit organization	18.92%	105
Senior Center or YMCA	7.93%	44
Service Link	9.73%	54
Town Department, Clerk's Office	36.76%	204
Young Professional Network	5.05%	28
University /Continuing Education Institution	11.35%	63
Other (please specify)	3.96%	22
otal Respondents: 555		

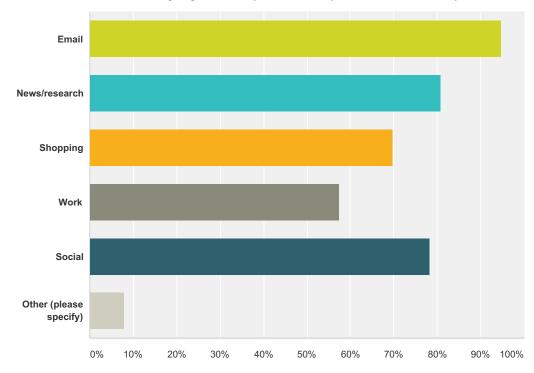
Q36 Do you use a computer, smartphone, or tablet?



Answer Choices	Responses	
Yes	98.93%	555
No	0.71%	4
Not Sure	0.36%	2
Total		561

Q37 What are your primary use(s) of a computer, tablet, or smartphone? (Check all that apply)

Answered: 554 Skipped: 87



nswer Choices	Responses	
Email	94.77%	525
News/research	80.87%	448
Shopping	69.68%	386
Work	57.40%	318
Social	78.34%	434
Other (please specify)	7.94%	44
tal Respondents: 554		

Q38 How often do you use the following online services instead of their more traditional counterparts?

Answered: 550 Skipped: 91

100% 80% 60% 40% 20% 0% Other Online Entertain Banking Professio Social Grocery Networkin Food Shopping ment Shopping nal (Netflix, Medical Service g . Hulu,... Consul... (Faceb... (i.e.... Always Often Sometimes Rarely Never

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	Always	Often	Sometimes	Rarely	Never	Total
Online Shopping	11.74%	44.40%	29.72%	11.56%	2.57%	
	64	242	162	63	14	54
Entertainment (Netflix, Hulu, Spotify, etc.)	18.92%	29.50%	22.45%	13.36%	15.77%	
	102	159	121	72	85	53
Banking	29.36%	35.78%	17.43%	5.87%	11.56%	
	160	195	95	32	63	54
Grocery Shopping	1.86%	2.23%	10.22%	19.89%	65.80%	
	10	12	55	107	354	53
Professional Medical Consultation	1.68%	3.92%	16.79%	27.43%	50.19%	
	9	21	90	147	269	53
Social Networking (Facebook, Twitter, etc.)	38.39%	30.71%	12.80%	5.67%	12.43%	
	210	168	70	31	68	54
Other Food Service (i.e. ordering or delivery)	2.98%	10.43%	23.46%	18.06%	45.07%	
	16	56	126	97	242	5

Q39 We very much appreciate you taking time to complete this survey. If you would like to share additional comments or have any questions, please include them below.

Answered: 110 Skipped: 531

Q40 If you would like to enter into the gift card raffle please leave your name, email and/or phone number below!

Answered: 312 Skipped: 329